

Attachment 1 – Changes to Risk register in March 2017 quarter

QUARTERLY RISK REPORT 31 MARCH 2017

New Risks added during the quarter

Overall ranking	Risk Id	Risk category(s)	Description	Inherent risk level	Controls	Residual risk level	Risk owner	Status Change since last quarterly review, including any risk treatments being considered
23	137	Financial	RiverLink property cost increase	Very High Risk	Review acquisition timeframe	Medium Risk	Graeme Campbell	Continuing escalation of property costs. Impact of the Resource Legislation Act to be quantified. Property requirements of project partners being defined.
42	138	Loss, failure or damage to assets	Contact Centre systems failure	Medium Risk	ICT telephony and internet back up plans Business Continuity Plan GWRC telephony platform upgrade	Low Risk	Bruce Horsefield	Revised risk to recognise the diverse systems which support our Contact Centre in communicating with our customers and stakeholders
53	139	Human Resources; Political	Attraction and retention of staff due to building environments post- earthquake	Medium Risk	Communication Communication to prospective staff GW building project	Low Risk	Sophie Mellor	New risk to recognise the effect the November 2016 earthquake had on staff retention and attraction
51	140	Political	Fragmentation and volume of communication outputs	High Risk	Correct supplier Governance Ownership of Communication outputs Right Communication competencies	Low Risk	Belinda James	New risk to recognise the need to change the Communication structure at GWRC in order to mitigate this risk