

Report 2016.237
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Committee Council
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Organisational Performance Report for the third quarter

1. Purpose

To present *Highlights from the Last Quarter*, a summary of GWRC's key achievements from the last quarter, including the quarterly financial report, an overview of Health and Safety and an update on the major projects.

2. Background

Officers have carried out a review of corporate reporting across GWRC with the intention of improving and streamlining performance reporting. The first stage of this review has been implemented, with some changes to quarterly reporting.

The primary change has been to develop an organisational summary report *Highlights from the Last Quarter (Attachment 1)* which provides at a glance a cross-council summary of performance. Quarterly reports from each of the groups have also been streamlined, and have been provided to Councillors separately.

The purpose of the summary report is to tell the overall organisational performance story with an 'at a glance' overview of key results and any significant risks, in order to facilitate strategic conversations around performance.

The Summary report *Highlights from the Last Quarter* includes:

- highlights and commentary of key strategic results under the high level outcomes/goals that they contribute to
- a cross-council financial summary and dashboard
- an overview of health and safety
- a major project dashboard
- Outcome trends – interim targets.

3. Comment

Highlights from the Quarter

The highlights show the huge range of activities that the council undertakes across the region. These have been organised under some organisational outcomes. Further information is available in the Group Reports, which have been provided to Councillors separately.

Financial Summary

Overall the Council is in favourable financial position at the end of the quarter against budget for both year to date and full year forecast.

The full year operating surplus is forecast to be \$5.4m favourable to budget due largely to lower than budgeted public transport, catchment, and investment management costs. Much of this is due to finance and depreciation costs which are driven by low interest rates and timing on capital expenditure.

Capital expenditure is forecast to be \$22.3m favourable to budget due primarily to a delay in delivery of Matangi trains and catchment programmes of work.

Health and Safety

KESAW, our new health and safety management system is being widely used across the organisation to help keep our people safe by recording our health and safety incidents and supporting the management of risk. Using data from KESAW we have established that workplace transport and lone or remote working are where the majority of incidents involving our people occur. This information helps us allocate resource to make sure we support our people in managing these risks.

We continue to monitor our key performance indicators. Whilst some are unfavourable to target year to date we saw a favourable trend towards the target over this quarter. We continue to provide training and organisational support to the organisation to help our teams achieve the KPI targets.

Major Projects

Public Transport projects continue to be the dominant area of focus with two thirds of the major projects being in the Public Transport realm. Due to the complexity and substantial increase in the scope of work for each of these projects additional expert resources have been recruited to balance workload and address areas of risk.

Outcome Trends – interim targets

We are working to develop key outcomes and targets for the Council, which will enable us to measure progress towards our overall goals over time. The interim targets set out in *Highlights from the Last Quarter* are draft, but give an indication of the work in progress in this area.

4. Communication

Matters in the report have been communicated through a variety of channels as relevant during the quarter.

5. The decision-making process and significance

No decision is being sought in this report.

5.1 Engagement

Engagement on this matter is unnecessary.

6. Recommendations

That the Council:

- 1. Receives the report.*
- 2. Notes the content of the report.*

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Attachment 1 *Highlights from the Last Quarter*