Quarterly
REPORT
31 March 2014

FINANCE AND SUPPORT GROUP

1   RISK AND ASSURANCE COMMITTEE

1.1   Executive Summary

Group Overview

The year to date has seen a number of significant challenges especially with the string of earthquakes resulting in both an initial and then final move out of the RCC. Whilst this was extremely disruptive, the ICT infrastructure remained operational and core services remained in place.

Risk Management is now regularly discussed and considered an essential component of reviewing work programmes and activities. The council have positively commented on and approved the last iteration of the risk register and framework. Work continues on enhancing our process to meet best practice.

Despite the interruptions major and on-going ICT projects have continued, including the High availability network (HAWAN) and the data manipulation to complete the region wide Light Detection and Ranging (LiDAR) GIS refresh. The final removal of servers to the Trentham data centre occurred and the communication networks transferred out of RCC to Shed 39. The rail fibre project continues to make good progress.

The role out of GPS units to all vehicles commenced

The Warm Wellington programme is progressing at a slower pace since the EECA grants were removed, but it still enables many to get insulation in a cost effective manner. Since the programme began 8,450 installations have been completed, 1,210 this year.

Looking ahead

- ▶ Completion of virtualisation backbone to enable a greater level of offsite network access
- ▶ Progress all of council asset management strategy and plans
- ▶ Progressing regional ICT shared services strategy
- ▶ Completing the 2014/15 annual plan and progressing the 2015-25 long term plan
- ▶ Completing the GPS unit roll-out into vehicles and revamping the policies and procedures that this introduction will allow
- ▶ Review shed 39 pool vehicles to optimised fleet
- ▶ Review other options for the purchasing card software such as electronic approval of phone and vehicle fleet card statements.

1.2 Group financial summary

Financial summary

Total direct expenditure of $7.9 million is $293k less than budget. Personnel costs are under budget and will remain so until the department is fully staffed. Progress towards this goal is promising. The early and hurried shift to Harbour Quays due to the earthquakes have resulted in an additional $147k of property related expenditure including travel, storage, equipment hire and property services costs.

Rent costs are also ahead of budget as rent is being incurred on both RCC and more recently Shed 39. Rent has been reviewed for RCC and the Pringle House Board have agreed to a rent that covers on-going costs to hold the building at council request.

Capital expenditure in the previous year has resulted in depreciation being lower than budgeted in the current year. This will remain throughout the year.

External revenue is largely in line with expectations.

Capital expenditure is going to be below budget by year end. The Lidar is progressing slower than anticipated while review of the slides is being performed. The hummingbird document management system replacement or upgrade is underway, and we expect the majority of the project to be delivered in 2015. Further details are provided in the ICT departmental review.

1.3 Group consolidated financial statements

Finance and Support group Income Statement For the 9 months ended 31 March 2014	Year to date				Full Year			Last Year
	Actual $000	Budget $000	Variance $000		Forecast $000	Budget $000	Variance $000	FY Actual $000
Rates & Levies	-	-	-		-	-	-	559
External Revenue	594	722	(128)		850	968	(118)	1,163
Investment Revenue	108	117	(9)		156	156		244
Internal Revenue	3,546	3,500	46		4,661	4,661	-	5,026
TOTAL INCOME	**4,248**	**4,339**	**(91)**		**5,667**	**5,785**	**(118)**	**6,992**
less:								
Personnel Costs	2,255	2,689	434		3,099	3,585	486	3,021
Materials,Supplies & Services	2,820	2,464	(356)		3,813	3,286	(527)	3,805
Travel & Transport Costs	8	22	14		30	30	-	24
Contractor & Consultants	2,123	2,348	225		3,205	3,305	100	3,214
Grants and Subsidies Expenditure	-	-	-		-	-	-	-
Internal Charges	709	685	(24)		909	909	-	564
Total Direct Expenditure	**7,915**	**8,208**	**293**		**11,056**	**11,115**	**59**	**10,628**
Financial Costs	80	163	83		218	218	-	58
Bad Debts	-	-	-		-	-	-	-
Corporate & Department Overheads	(3,647)	(3,647)	-		(4,863)	(4,863)	-	(4,467)
Depreciation	633	783	150		824	1,045	221	1,191
Loss / (Gain) on Sale of Assets / Investments	2	-	(2)		-	-	-	-
TOTAL EXPENDITURE	**4,983**	**5,507**	**524**		**7,235**	**7,515**	**280**	**7,410**
OPERATING SURPLUS / (DEFICIT)	**(735)**	**(1,168)**	**433**		**(1,568)**	**(1,730)**	**162**	**(418)**
Add Back Depreciation	633	783	(150)		824	1,045	(221)	1,191
Other Non Cash	2	-	2		-	-	-	-
Net Asset Acquisitions	(1,287)	(2,164)	877		(2,897)	(3,180)	563	(2,010)
Net External Investment Movements	-	-	-		-	-	-	-
NET FUNDING BEFORE DEBT & RESERVE MOVEMENTS	**(1,387)**	**(2,549)**	**1,162**		**(3,641)**	**(3,865)**	**504**	**(1,237)**
Debt Additions / (decrease)	1,177	2,164	(987)		2,748	3,180	(432)	1,047
Debt Repaid	(340)	(584)	244		(779)	(779)	-	(18)
Net Reserves (Increase) / decrease	1,107	1,098	9		1,464	1,464	-	674
NET FUNDING SURPLUS (DEFICIT)	**557**	**129**	**428**		**(208)**	**-**	**72**	**466**

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Finance and Support group Capital Expenditure Statement For the 9 months ended 31 March 2014	Year to date				Full Year			Last Year FY Actual $000
	Actual $000	Budget $000	Variance $000		Forecast $000	Budget $000	Variance $000	
Total Asset Acquisitions	25	-	(25)		140	-	(140)	948
Total Capex (AUC movement)	1,279	2,164	885		2,757	3,180	423	-
Asset Disposal Cash Proceeds	(19)	-	19		-	-	-	-
Net Capital Expenditure	1,285	2,164	879		2,897	3,180	283	948
Investments Additions	-	-	-		-	-	-	-
NET CAPITAL AND INVESTMENT EXPENDITURE	1,285	2,164	879		2,897	3,180	283	948

1.4   Department overviews

1.41   ICT Summary

It has yet again been another challenging quarter for the department. The helpdesk stats, whilst trending down are still at historically high levels. The additional help desk staff (the last scheduled to start after easter) should help us mange this. Project activity is also high and we have engaged the services of contractors to assist in their delivery. Overall, the projects are within their current defined timelines and budgets

The project to upgrade the business desktops to later versions of OS and MS Office was largely completed. Though the known legacy business applications' requiring older versions of software and databases (even including Access 95) has now grown to 21, and it is proving more difficult than anticipated to upgrade them.

The relocation of our communications equipment/systems was successfully relocated from RCC to shed 39 and the outsourced Revera Data centre in Trentham, Upper Hutt.

The High Availability Wide Area Network (HAWAN) project is progressing within the revised schedule and budget is scheduled for completion and integration by July 2014.

The project for supply and configuration of the data fibre running along the rail corridor plus associated spurs (Rail Fibre Network Project) is well under way and within budget with completion scheduled for late June 2014.

The Business Continuity Plan (which includes the HAWAN & Rail Fibre projects) is currently being reviewed by the BCP committee. This review/plan will include such things as:-

- The new Datacentres (at Upper Hutt & Masterton) and their synchronisation
- Meshing of our four data networks
- Metlink call centre redundancy
- Relocation of critical communications equipment to UH datacentre
- Standby office accommodation
- Expanding the regions councils network interconnectivity

The region wide Light Detection and Ranging (LiDAR) and orthographic upgrade project in conjunction with all the regions TLAs to refresh the GIS maps and provide the depth detail, is progressing well. The orthographic material has already been deployed to the regions councils with the LIDAR data should be available to us and the other councils by the end of June 2014.

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Looking ahead

WiFi has been rolled out to Shed 39 with other GW sites to be scheduled. Selected railway stations are being scoped for the free WellyWiFi service which has been rolled out at other public sites, such as libraries, the Zoo, plazas, etc.

Once the configuration of the fibre running along the rail corridor plus associated spurs (Rail Fibre Network Project) is completed. This will then allow for the connection of the CCTV cameras, connection of WiFi at the railway stations, synchronisation of the datacentres, etc. As well as allowing for new initiatives such as integrated ticketing, RTI, etc.

The start of a project to design, supply and configuration of a new Video Conferencing/Audio Visual (VC/AV) solution, at GW's larger offices across the region. Allowing for:-

- Reduced travel costs
- Effective Communication
- Increased productivity across dispersed workforces and teams
- Support for environmental initiatives

The ICT Shared services initiatives currently being undertaken by the regions councils will hopefully build on the existing and extensive work and charter that has been undertaken over the last few years including:

- A Regional ICT strategy
- merging to common platforms over time
- A new EDRMS system
- Expanding the regions councils network interconnectivity

With the recent release of the new improved hardware specifications from the windows tablet manufacturers. Once we have done a proof of concept (PoC) and evaluated them, we be looking to offer them to the business as a replacement for the standard windows desktop PC.

A project in partnership with the BOP Regional Council is underway for a new Biodiversity management system.

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ICT financial reports

ICT Department Financial Performance Statement 9 Months ended 31 March 2014	Year to date			Full Year			Last Year
	Actual $000	Budget $000	Variance $000	Forecast $000	Budget $000	Variance $000	YTD Actual $000
External Revenue	-	145	(145)	80	198	(118)	244
Investment Revenue	108	117	(9)	156	156	-	167
Internal Revenue	1,642	1,579	63	2,100	2,100	-	1,662
TOTAL INCOME	**1,750**	**1,841**	**(91)**	**2,336**	**2,454**	**(118)**	**2,073**
less:							
Personnel Costs	1,077	1,478	401	1,494	1,970	476	1,063
Materials,Supplies & Services	1,418	1,175	(243)	1,947	1,567	(380)	1,161
Travel & Transport Costs	4	6	2	8	8	-	5
Contractor & Consultants	177	310	133	328	428	100	135
Grants and Subsidies Expenditure	-	-	-	-	-	-	-
Internal Charges	174	155	(19)	202	202	-	198
Total Direct Expenditure	**2,850**	**3,124**	**274**	**3,979**	**4,175**	**196**	**2,562**
Financial Costs	77	163	86	218	218	-	32
Bad Debts	-	-	-	-	-	-	-
Corporate & Department Overheads	(939)	(939)	-	(1,252)	(1,252)	-	(717)
Depreciation	500	737	237	653	983	330	901
Loss / (Gain) on Sale of Assets / Investments	-	-	-	-	-	-	-
TOTAL EXPENDITURE	**2,488**	**3,085**	**597**	**3,598**	**4,124**	**526**	**2,778**
OPERATING SURPLUS / (DEFICIT)	**(738)**	**(1,244)**	**506**	**(1,262)**	**(1,670)**	**408**	**(705)**
Add Back Depreciation	500	737	(237)	653	983	(330)	901
Other Non Cash	-	-	-	-	-	-	-
Net Asset Acquisitions	(1,187)	(2,164)	977	(2,757)	(3,180)	423	(1,705)
Net External Investment Movements	-	-	-	-	-	-	-
NET FUNDING BEFORE DEBT & RESERVE MOVEMENTS	**(1,425)**	**(2,671)**	**1,246**	**(3,366)**	**(3,867)**	**501**	**(1,509)**
Debt Additions / (decrease)	1,176	2,164	(988)	2,748	3,180	(432)	1,396
Debt Repaid	(340)	(584)	244	(779)	(779)	-	(114)
Net Reserves (Increase) / decrease	1,107	1,098	9	1,464	1,464	-	(167)
NET FUNDING SURPLUS (DEFICIT)	**518**	**7**	**511**	**67**	**(2)**	**69**	**(394)**

ICT Department Capital Expenditure Statement 9 Months ended 31 March 2014	Year to date			Full Year			Last Year
	Actual $000	Budget $000	Variance $000	Forecast $000	Budget $000	Variance $000	YTD Actual $000
Total Asset Acquisitions	-	-	-	-	-	-	949
Capital Project Expenditure	1,187	2,164	977	2,757	3,180	423	1,666
Asset Disposal Cash Proceeds	-	-	-	-	-	-	-
Net Capital Expenditure	**1,187**	**2,164**	**977**	**2,757**	**3,180**	**423**	**2,615**
Investments Additions	-	-	-	-	-	-	-
NET CAPITAL AND INVESTMENT EXPENDITURE	**1,187**	**2,164**	**977**	**2,757**	**3,180**	**423**	**2,615**

ICT financial summary and variance analysis

Total Direct Expenditure for the ICT department is $2.8million, which is slightly below budget. Records management and Network Support both show savings in personnel costs due to staff vacancies throughout the year to date. This has been offset by the majority of software costs being borne in the second quarter (included in Materials).

The GIS LiDAR Aerial project has been extended into the current year. As a result the costs were not capitalised at year end. This has resulted in deprecation being forecast down by $330k.

External revenue has been budgeted in place of internal revenue where desktop recharges are traditionally more than the business budgets for. The result is that the variance in external revenue offsets the positive variance in internal revenue.

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Changes to capital projects include:

▶ The refresh of the GIS LiDAR Aerial Photography will be completed in the current year. The final payment will be made on provision of the LIDAR images.

▶ HAWAN project continues and there have been no material changes

▶ The Portal upgrade project is postponed until further decisions about future delivery of services are made.

▶ EDRMS (document management) is delayed due to the WCC ICT review and will mostly occur in 2014/15

ICT risk analysis

We have reviewed the risks relating to the ICT and after the final move of servers, file walls and internet connectivity to Rivera in Trentham, the risk of continuity of service will be lessened but remains a low residual risk in the register.

1.42   Finance and Support

Finance and Support summary

Refreshing the Warm Wellington programme, finalising the annual report, Go Smart vehicle Policy, GPS units for vehicles and dealing with the continuing interruptions from the moves have been the key issues during the year, the current attention and effort is on finalising the 2014-15 annual plan, progressing the 2015-25 LTP.

The Go Smart Vehicle purchasing policy was reviewed and updated with ELT agreeing to a simplified fuel use target, an increase in petrol efficiency (less average litres of fuel per 100km of travel)

The review of GPS systems was undertaken and Eroad was chosen and is currently being installed in all vehicles. The software will allow us to get a good view of our vehicles and when they are utilised. The GPS software will also allow us to immediately locate all vehicles when in coverage and provide for an enhanced loan worker buddy system.

The Finance team manages the Warm Greater Wellington programme with all costs recovered from it. For the full report please see the see the full Warm Greater Wellington Report in the Policy and Strategy Committee paper

Looking ahead

▶ Completing the 2014/15 Annual Plan and progressing the 2015/25 LTP

▶ Preparing for year end with new regulations and statements required by central government

▶ Assisting the Water integration and Grow Wellington proposals

▶ Finalising GPS units into vehicles and revamping the policies and procedures that this introduction will allow.

- All pool vehicles based at Shed 39 will be grouped into one pool so the number of vehicles could be optimised and the large variety of vehicles replaced with an appropriately sized fleet vehicle, this will occur as vehicles are replaced.

- We will look at the purchasing cards system which had been configured to integrate with SAP for use with the telephone and fleet card data. We would like to get electronic approval processes for these manual systems.

Finance and Support financial reports

Finance Income Statement For the 9 months ended 31 March 2014	Year to date				Full Year				Last Year
	Actual $000	Budget $000	Variance $000		Forecast $000	Budget $000	Variance $000		FY Actual $000
External Revenue	90	90	-		120	120	-		121
Investment Revenue	-	-	-		-	-	-		-
Internal Revenue	126	142	(16)		190	190	-		79
TOTAL INCOME	**216**	**232**	**(16)**		**310**	**310**	**-**		**200**
less:									
Personnel Costs	710	732	22		966	976	10		965
Materials,Supplies & Services	80	96	16		128	128	-		96
Travel & Transport Costs	-	5	5		6	6	-		2
Contractor & Consultants	45	60	15		240	240	-		259
Grants and Subsidies Expenditure	-	-	-		-	-	-		-
Internal Charges	128	121	(7)		162	162	-		207
Total Direct Expenditure	**963**	**1,014**	**51**		**1,502**	**1,512**	**10**		**1,529**
Financial Costs	1	-	(1)		-	-	-		-
Bad Debts	-	-	-		-	-	-		-
Corporate & Department Overheads	(901)	(901)	-		(1,202)	(1,202)	-		(1,331)
Depreciation	19	10	(9)		14	14	-		28
Loss / (Gain) on Sale of Assets / Investments	-	-	-		-	-	-		-
TOTAL EXPENDITURE	**82**	**123**	**41**		**314**	**324**	**10**		**226**
OPERATING SURPLUS / (DEFICIT)	**134**	**109**	**25**		**(4)**	**(14)**	**10**		**(26)**
Add Back Depreciation	19	10	9		14	14	-		28
Other Non Cash	-	-	-		-	-	-		-
Net Asset Acquisitions	-	-	-		-	-	-		-
Net External Investment Movements	-	-	-		-	-	-		-
NET FUNDING BEFORE DEBT & RESERVE MOVEMENTS	**153**	**119**	**34**		**10**	**-**	**10**		**2**
Debt Additions / (decrease)	-	-	-		-	-	-		-
Debt Repaid	-	-	-		-	-	-		-
Net Reserves (Increase) / decrease	-	-	-		-	-	-		-
NET FUNDING SURPLUS (DEFICIT)	**153**	**119**	**34**		**10**	**-**	**10**		**2**

Finance and Support financial summary and variance analysis

Total Direct Expenditure of $963k compares favourably with a budget of $1 million. The rollout of GPS units to vehicles has been a key project this year. Value-Financials has been installed to assist with the next annual report. Preparation for the new Accounting standards will also be underway.

Finance and Support risk analysis

As part of our regular reviews of our processes and systems we highlighted the on-going need to ensure all staff remain up to date and appropriately trained in all aspects of our business. With Staff turnover it is essential that key systems knowledge can be captured and transferred.

As part of the council wide review of the risk register it was agreed that the only underlying risk on the high level council register would be for financial fraud, as despite many mitigating actions the outcome of any actual fraud is highly damaging to the organisation.

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1.43   Treasury

Treasury Summary

This department includes the staff and administration costs of running the Investment Management department. The full report on the Investment Management business area is reported separately.

Treasury financial reports

Treasury & Investments. Income Statement For the 9 months ended 31 March 2014	Year to date				Full Year				Last Year
	Actual $000	Budget $000	Variance $000		Forecast $000	Budget $000	Variance $000		FY Actual $000
External Revenue	56	56	-		75	75	-		75
Investment Revenue	-	-	-		-	-	-		-
Internal Revenue	193	193	-		257	257	-		253
TOTAL INCOME	**249**	**249**	**-**		**332**	**332**	**-**		**328**
less:									
Personnel Costs	219	224	5		299	299	-		293
Materials,Supplies & Services	3	3	-		3	3	-		3
Travel & Transport Costs	3	5	2		7	7	-		5
Contractor & Consultants	-	-	-		-	-	-		-
Grants and Subsidies Expenditure	-	-	-		-	-	-		-
Internal Charges	18	18	-		24	24	-		24
Total Direct Expenditure	**243**	**250**	**7**		**333**	**333**	**-**		**325**
Financial Costs	-	-	-		-	-	-		-
Bad Debts	-	-	-		-	-	-		-
Corporate & Department Overheads	-	-	-		-	-	-		-
Depreciation	5	5	-		7	7	-		7
Loss / (Gain) on Sale of Assets / Investments	-	-	-		-	-	-		-
TOTAL EXPENDITURE	**248**	**255**	**7**		**340**	**340**	**-**		**332**
OPERATING SURPLUS / (DEFICIT)	**1**	**(6)**	**7**		**(8)**	**(8)**	**-**		**(4)**
Add Back Depreciation	5	5	-		7	7	-		7
Other Non Cash	-	-	-		-	-	-		-
Net Asset Acquisitions	-	-	-		-	-	-		-
Net External Investment Movements	-	-	-		-	-	-		-
NET FUNDING BEFORE DEBT & RESERVE MOVEMENTS	**6**	**(1)**	**7**		**(1)**	**(1)**	**-**		**3**
Debt Additions / (decrease)	-	-	-		-	-	-		-
Debt Repaid	-	-	-		-	-	-		-
Net Reserves (Increase) / decrease	-	-	-		-	-	-		-
NET FUNDING SURPLUS (DEFICIT)	**6**	**(1)**	**7**		**(1)**	**(1)**	**-**		**3**

Treasury financial summary and variance analysis

The Treasury department has $243k of total direct expenditure, which is in line with budget.

Treasury risk analysis

The treasury risks are reviewed as part of the investment management report.

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1.44 Rates

Rates department financial reports

Rates Dept Income Statement For the 9 months ended 31 March 2014	Year to date			Full Year			Last Year
	Actual $000	Budget $000	Variance $000	Forecast $000	Budget $000	Variance $000	FY Actual $000
Rates & Levies	-	-	-	-	-	-	559
External Revenue	399	375	24	500	500	-	550
Investment Revenue	-	-	-	-	-	-	-
Internal Revenue	41	41	-	54	54	-	54
TOTAL INCOME	**440**	**416**	**24**	**554**	**554**	**-**	**1,163**
less:							
Personnel Costs	-	-	-	-	-	-	-
Materials,Supplies & Services	7	-	(7)	-	-	-	2
Travel & Transport Costs	-	-	-	-	-	-	-
Contractor & Consultants	1,752	1,717	(35)	2,290	2,290	-	2,289
Grants and Subsidies Expenditure	-	-	-	-	-	-	-
Internal Charges	60	60	-	80	80	-	-
Total Direct Expenditure	**1,819**	**1,777**	**(42)**	**2,370**	**2,370**	**-**	**2,291**
Financial Costs	-	-	-	-	-	-	-
Bad Debts	-	-	-	-	-	-	-
Corporate & Department Overheads	(1,362)	(1,362)	-	(1,816)	(1,816)	-	(1,850)
Depreciation	-	-	-	-	-	-	-
Loss / (Gain) on Sale of Assets / Investments	-	-	-	-	-	-	-
TOTAL EXPENDITURE	**457**	**415**	**(42)**	**554**	**554**	**-**	**441**
OPERATING SURPLUS / (DEFICIT)	**(17)**	**1**	**(18)**	**-**	**-**	**-**	**722**
Add Back Depreciation	-	-	-	-	-	-	-
Other Non Cash	-	-	-	-	-	-	-
Net Asset Acquisitions	-	-	-	-	-	-	-
Net External Investment Movements	-	-	-	-	-	-	-
NET FUNDING BEFORE DEBT & RESERVE MOVEMENTS	**(17)**	**1**	**(18)**	**-**	**-**	**-**	**722**
Debt Additions / (decrease)	-	-	-	-	-	-	-
Debt Repaid	-	-	-	-	-	-	-
Net Reserves (Increase) / decrease	-	-	-	-	-	-	-
NET FUNDING SURPLUS (DEFICIT)	**(17)**	**1**	**(18)**	**-**	**-**	**-**	**722**

Rates department financial summary and variance analysis

Total Income of $440k is $24k more than expected. This relates to penalties on rates and rates remissions. The timing of this revenue is variable year to year. While we expect to hit budget, the result is ultimately out of the Council's control.

Rates department risk analysis

Risks have been reviewed, and with nationwide attention on rates resolutions we engaged a consultant to review our rates resolutions, funding impact statements and revenue and financing policy. The feedback is that we could tidy a few areas up, but low risk of an issue.

As part of shared services no doubt rates collection may be looked at again, in the meantime our rates collection agreements have been reviewed and are with the councils for signature.

1.45 Chief Financial Officer (CFO)

CFO financial reports

CFO Support Income Statement For the 9 months ended 31 March 2014	Year to date			Full Year			Last Year
	Actual $000	Budget $000	Variance $000	Forecast $000	Budget $000	Variance $000	FY Actual $000
External Revenue	49	56	(7)	75	75	-	173
Investment Revenue	-	-		-	-	-	-
Internal Revenue	34	34	-	45	45	-	45
TOTAL INCOME	**83**	**90**	**(7)**	**120**	**120**	**-**	**218**
less:							
Personnel Costs	249	256	7	341	341	-	373
Materials,Supplies & Services	11	18	7	24	24	-	174
Travel & Transport Costs	1	7	6	10	10	-	11
Contractor & Consultants	146	233	87	310	310	-	291
Grants and Subsidies Expenditure	-	-	-	-	-	-	-
Internal Charges	18	21	3	28	28	-	48
Total Direct Expenditure	**425**	**535**	**110**	**713**	**713**	**-**	**897**
Financial Costs	-	-	-	-	-	-	-
Bad Debts	-	-	-	-	-	-	-
Corporate & Department Overheads	(444)	(444)	-	(592)	(592)	-	(330)
Depreciation	4	8	4	10	10	-	11
Loss / (Gain) on Sale of Assets / Investments	2	-	(2)	-	-	-	-
TOTAL EXPENDITURE	**(13)**	**99**	**112**	**131**	**131**	**-**	**578**
OPERATING SURPLUS / (DEFICIT)	**96**	**(9)**	**105**	**(11)**	**(11)**	**-**	**(360)**
Add Back Depreciation	4	8	(4)	10	10	-	11
Other Non Cash	2	-	2	-	-	-	-
Net Asset Acquisitions	19	-	19	-	-	-	-
Net External Investment Movements	-	-	-	-	-	-	-
NET FUNDING BEFORE DEBT & RESERVE MOVEMENTS	**121**	**(1)**	**122**	**(1)**	**(1)**	**-**	**(349)**
Debt Additions / (decrease)	-	-	-	-	-	-	-
Debt Repaid	-	-	-	-	-	-	-
Net Reserves (Increase) / decrease	-	-	-	-	-	-	200
NET FUNDING SURPLUS (DEFICIT)	**121**	**(1)**	**122**	**(1)**	**(1)**	**-**	**(149)**

CFO Support Capital Expenditure Statement For the 9 months ended 31 March 2014	Year to date			Full Year			Last Year
	Actual $000	Budget $000	Variance $000	Forecast $000	Budget $000	Variance $000	FY Actual $000
Total Asset Acquisitions	-	-	-	-	-	-	-
Capital Project Expenditure	-	-	-	-	-	-	-
Asset Disposal Cash Proceeds	(19)	-	19	-	-	-	-
Net Capital Expenditure	**(19)**	**-**	**19**	**-**	**-**	**-**	**-**
Investments Additions	-	-	-	-	-	-	-
NET CAPITAL AND INVESTMENT EXPENDITURE	**(19)**	**-**	**19**	**-**	**-**	**-**	**-**

CFO financial summary and variance analysis

The CFO department total direct expenditure of $425k is $110k less than budgeted. The main variance is consultants providing Asset management support. We expect the budget to be fully utilised by year end.

The previous CFO vehicle was sold and in line with policy not replaced.

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1.46   Property services

Property Services Summary

The Property services assists with building advice across the council. This includes refurbishment of any building inhabited by staff, through to rental and acquisition of land for flood protection.

Property Services financial reports

Property Services Income Statement For the 9 months ended 31 March 2014	Year to date				Full Year			Last Year FY Actual $000
	Actual $000	Budget $000	Variance $000		Forecast $000	Budget $000	Variance $000	
External Revenue	-	-	-		-	-	-	-
Investment Revenue	-	-	-		-	-	-	-
Internal Revenue	1,511	1,511	-		2,015	2,015	-	2,017
TOTAL INCOME	**1,511**	**1,511**	**-**		**2,015**	**2,015**	**-**	**2,017**
less:								
Personnel Costs	-	-	-		-	-	-	-
Materials,Supplies & Services	1,300	1,173	(127)		1,711	1,564	(147)	1,921
Travel & Transport Costs	-	-	-		-	-	-	-
Contractor & Consultants	4	28	24		37	37	-	184
Grants and Subsidies Expenditure	-	-	-		-	-	-	-
Internal Charges	311	311	-		414	414	-	20
Total Direct Expenditure	**1,615**	**1,512**	**(103)**		**2,162**	**2,015**	**(147)**	**2,125**
Financial Costs	1	-	(1)		-	-	-	-
Bad Debts	-	-	-		-	-	-	-
Corporate & Department Overheads	-	-	-		-	-	-	-
Depreciation	105	23	(82)		140	31	(109)	31
Loss / (Gain) on Sale of Assets / Investments	-	-	-		-	-	-	-
Total Indirect Expenditure	106	23	(83)		140	31	(109)	31
TOTAL EXPENDITURE	**1,721**	**1,535**	**(186)**		**2,302**	**2,046**	**(256)**	**2,156**
OPERATING SURPLUS / (DEFICIT)	**(210)**	**(24)**	**(186)**		**(287)**	**(31)**	**(256)**	**(139)**
Add Back Depreciation	105	23	82		140	31	109	31
Other Non Cash	-	-	-		-	-	-	-
Net Asset Acquisitions	(118)	-	(118)		(140)	-	140	-
Net External Investment Movements	-	-	-		-	-	-	-
NET FUNDING BEFORE DEBT & RESERVE MOVEMENTS	**(223)**	**(1)**	**(222)**		**(287)**	**-**	**(7)**	**(108)**
Debt Additions / (decrease)	1	-	1		-	-	-	-
Debt Repaid	-	-	-		-	-	-	-
Net Reserves (Increase) / decrease	-	-	-		-	-	-	-
NET FUNDING SURPLUS (DEFICIT)	**(222)**	**(1)**	**(221)**		**(287)**	**-**	**(7)**	**(108)**

Property Services Capital Expenditure Statement For the 9 months ended 31 March 2014	Year to date				Full Year			Last Year FY Actual $000
	Actual $000	Budget $000	Variance $000		Forecast $000	Budget $000	Variance $000	
Total Asset Acquisitions	25	-	(25)		140	-	(140)	
Capital Project Expenditure	93	-	(93)		-	-	-	
Asset Disposal Cash Proceeds	-	-	-		-	-	-	
Net Capital Expenditure	**118**	**-**	**(118)**		**140**	**-**	**(140)**	**-**
Investments Additions	-	-	-		-	-	-	
NET CAPITAL AND INVESTMENT EXPENDITURE	**118**	**-**	**(118)**		**140**	**-**	**(140)**	**-**

Property Services financial summary and variance analysis

Direct Expenditure of $1615k is $103k more than budgeted. $148k relates to payment of rent for both the Regional Council Centre (RCC) and Shed 39. PHL resolved to credit Council $400k and reduce the rent from 1 December 2013 to $20k per month to cover PHL holding costs, council can use the building for storage and parking.

The department incurred and additional $82k of depreciation due to the write off of leasehold improvements in the RCC building. This has no funding impact.

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The shift to Shed 39 has resulted in $118k of unbudgeted acquisition of chattels. We expect this to be $140k which will complete the fit out of Shed 39.

Property Services risk analysis

On-going review of earthquake resilience of all buildings is occurring; the shift of remaining files and furniture out of RCC is nearly complete.
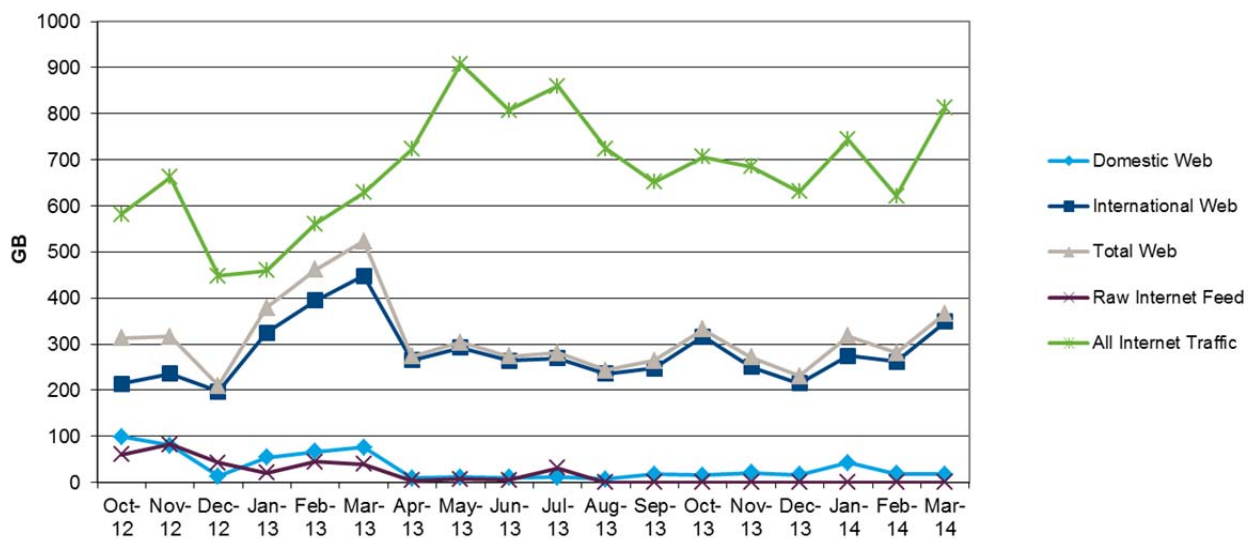
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ADDITIONAL INFORMATION

1.5 ICT Management – Other information

Help Desk Statistics – update

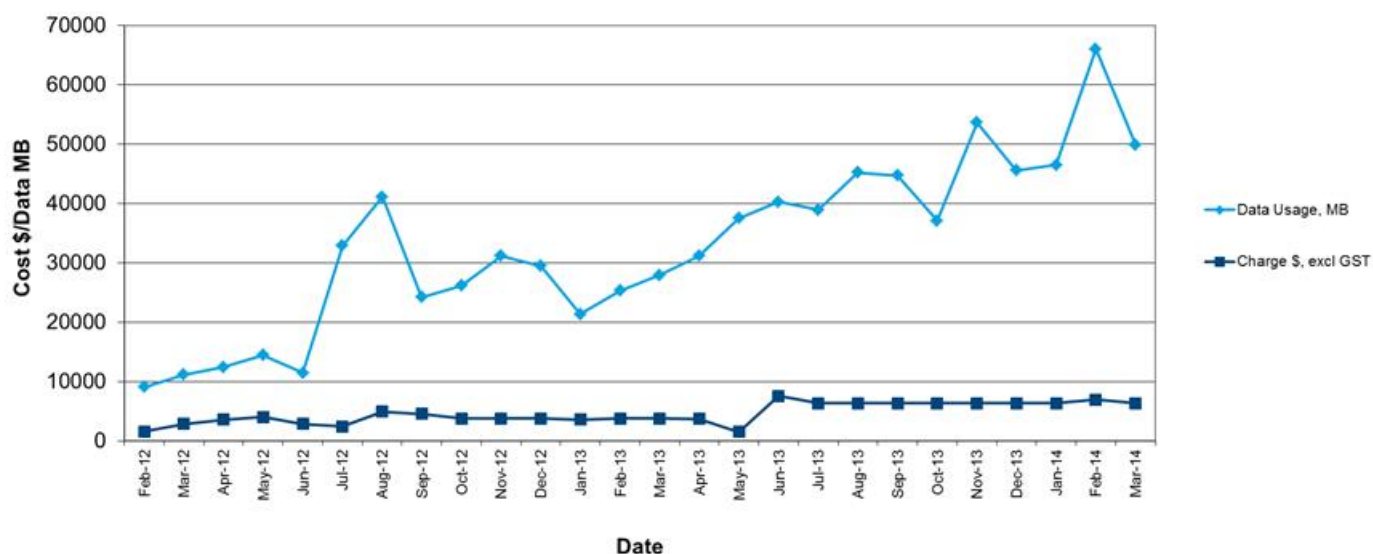The following tables highlight the volume of ICT use

Internet Usage

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Helpdesk trends 2013
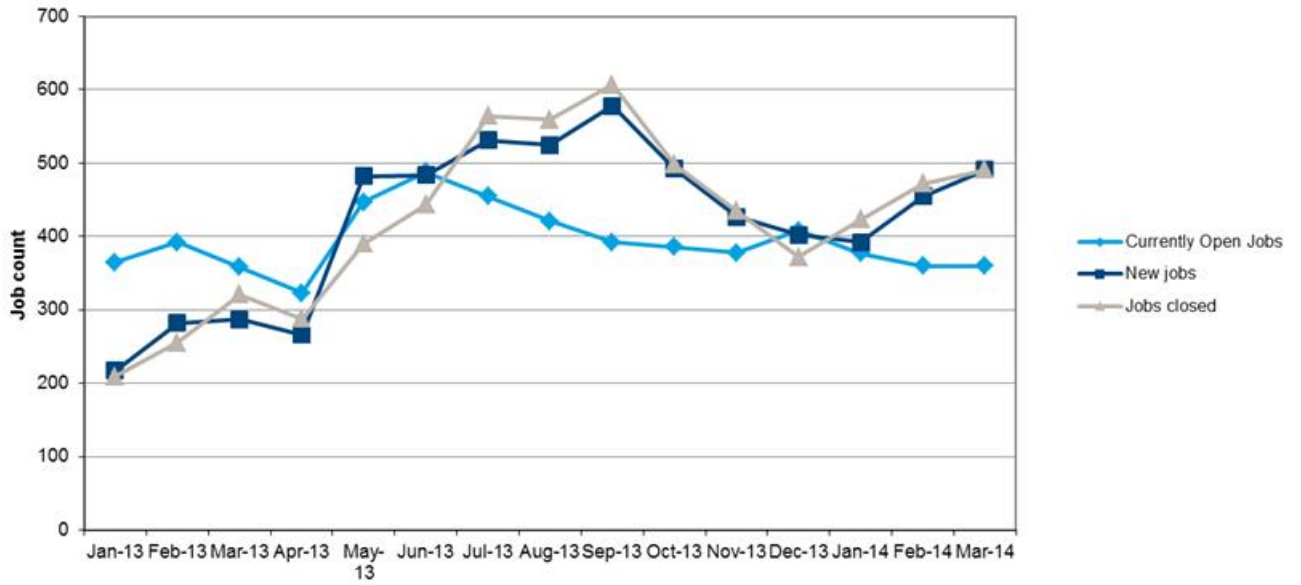
Mailmarshal Email reporting

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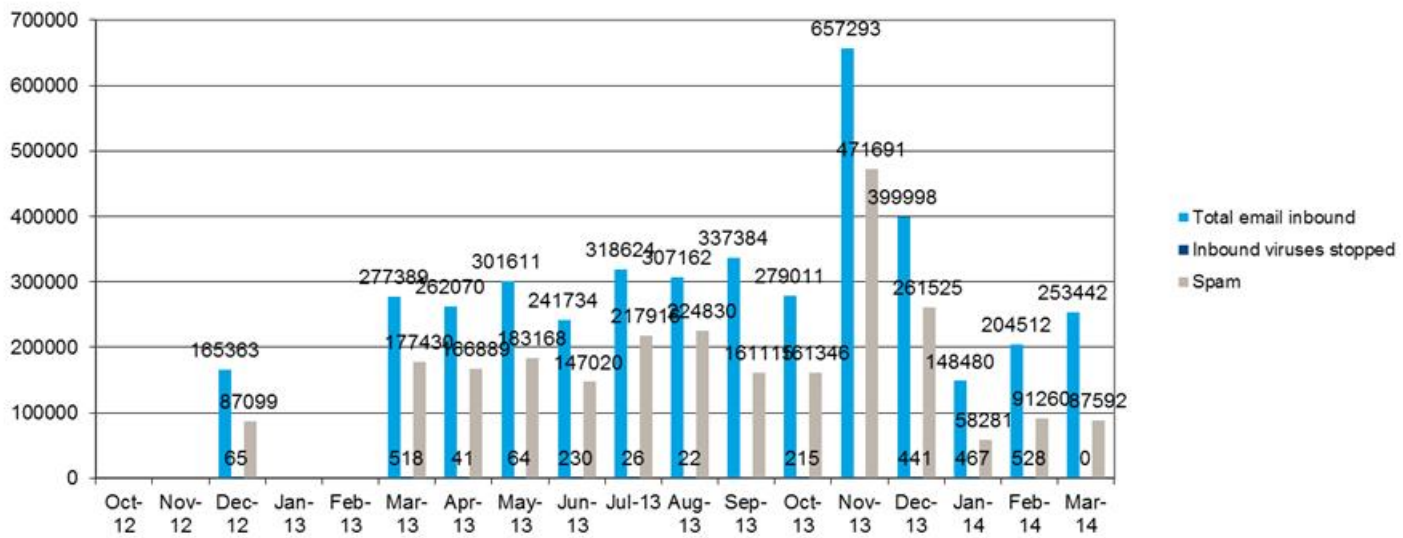
GWRC Vodafone 3G Pool Data Usage

All major projects are reported to and reviewed by ELT monthly.

ICT Reserve

The ICT reserve is maintained to smooth the variability of the ICT expenditure year on year. Any ICT funding surpluses are transferred into the reserve at the end of the year once known.

ICT Reserves as at 31 March 2014

	Year to date			Full Year		
	Actual $000	Budget $000	Variance $000	Forecast $000	Budget $000	Variance $000
Opening balance	4,712	4,712	0 F	4,712	4,712	0 F
Transfers to reserves	0	0	0 F	0	0	0 F
Transfers to reserves - interest	109	117	8 U	156	156	0 F
Transfers from reserves	-1,215	-1,215	0 F	-1,620	-1,620	0 F
Closing Balance	**3,606**	**3,614**	**8 U**	**3,248**	**3,248**	**0 F**

Represented by:

	Actual $000		Forecast $000
ICT reserve	3,606		3,248
Closing Balance	**3,606**		**3,248**

Notes
Variances are stated favourable or unfavourable depending on their effect on the reserve balance

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Staff Numbers

Finance and Support Actual/Planned Staff Numbers	30 Jun 2012 Actual Staff (FTE)	30 Jun 2013 Actual Staff (FTE)	2013/14 Budget (FTE)	31 Mar 2014 Actual Staff (FTE)	2014/15 Proposed (FTE)
Chief Financial Officer	1	2	3	2	2
ICT Services	18	19	25	20	26
Finance	13	12	12	12	13
Treasury	2	2	2	2	2
Total	34	35.1	42.1	36	43
Staff Vacancies					
Chief Financial Officer	1	1			
ICT Services	2	6		6	
Finance	0	0		0	
Treasury	0	0		0	
Total	3	7	0	6	0
Staff Establishment					
Chief Financial Officer	2	3	3	2	2
ICT Services	20	25	25	26	26
Finance	13	12	12	12	13
Treasury	2	2	2	2	2
Total	37	42	42	42	43
Movements of staff					
Asset Manager		1		-1	
Team Leader, Network Support		1			
ICT Review		3			
ICT Librarian				-1	
GIS support				1	
ICT BA coordinator				1	
WGW Support					1
Total		5	0	0	1

Leave Balances

2 staff member has a leave balance exceeding 50 days and is being encouraged to reduce this.

Business Continuity

The Group Business Continuity Plan was put into place during the earthquakes. Now that we have moved to Shed 39 it is in the process of being reviewed and updated.

Health and Safety

Nothing to report this quarter.

1.6   Quantate Risk Report

Changes this quarter

With the final removal of ICT communication links from RCC the risk to ICT services has been reduced. This will result in this risk being removed from the main register next quarter.

QUARTELY RISK REPORT 31 MARCH 2014

Overall ranking by residual score	Risk ID	Risk category(s)	Description	Inherent Risk Classification before Controls	Controls	Residual Risk Classification after Controls	Risk Owner	Status Change since last quarterly review
11	68	Financial; Subsidiary companies & Trusts	CentrePort gets into financial difficulty that requires Council support.	High Risk	Commercial property is on long term leases and provides buffer against economic down turn; Competent directors & management with regular reporting to shareholder; SCI and oversight by shareholder with major transactions requiring shareholder approval	Medium Risk	Mike Timmer	This risk has been recorded previously and later archived. It has subsequently been reinstated mainly as a result of the recent earthquakes on 21 July and 16 August and uncertainty around costs . Dividend for 2013/14 is at risk, awaiting advice from CPL.
31	25	Financial	Loss of Council funds	Low risk	Insurance is in place Treasury Policy Internal Accounting Controls Accounting External & Internal Audit	Low Risk	Chris Gray	Insurance for fraud has been renewed for the 2013/14 year.
53	95	Services are severely curtailed; Political	Loss of the provision of continuity of IT services	High Risk	Virus software, Firewalls, IT security systems/passwords, increases resourcing including outsourcing. Department Business Continuity Plans, Disaster Recovery Plan	Low Risk	Fran Hyland	While this has been a risk for some time the reporting of the risk in the register is now considered appropriate

1.7   Gifts and Invitation Register

Division	Finance & Support	Quarter	3rd	Year	1 Jan-31 Mar 2014

Description of gift or event *(Write a brief description of the gift or event invited to)*	Date of function	From *(Giver's name and organisation)*	To *(Recipient's name and department)*	Estimated $ value	Accepted /declined	Reason for accepting/ declining	Signature of Manager of recipient
Royal Wgtn Golf Club	28 Feb 2014	Glenys Wilson, AON	Warren Tocker and Mike Timmer	$200	Declined	Unavailable	
NZ Festival Brel's music	26 Feb 2014	Vicki Sutherland, DLA Philips Fox	Warren Tocker	$100	Accepted	Relationship management	
Rugby Sevens	7 Feb 2014	Kiwibank	Matthias Zuschlag	$100	Accepted	Relationship management	
Breakfast NZ CFO Summit	18 Mar 2014	Pauline Teis, Agresso Business World	Warren Tocker	$50	Declined	Unavailable	
Super Rugby	7 Mar 2014	Shelley Davis, Deloitte	Warren Tocker	$100	Accepted	Relationship management	
Tax Team – Dinner	20th Feb	Michelle McDonald, Tax Team	Warren Tocker Chris Gray	$100	Accepted	Relationship Management	
Lunch - Aon	3 Mar 2014	Tony Owen & Joanna	Warren Tocker and Mike	$100	Accepted	Relationship	

Description of gift or event (Write a brief description of the gift or event invited to)	Date of function	From (Giver's name and organisation)	To (Recipient's name and department)	Estimated $ value	Accepted /declined	Reason for accepting/ declining	Signature of Manager of recipient
		Wong	Mike Timmer			Management	
NZ Festival of Arts	14 Mar 2014	Andrew Babbage, Deloitte	Warren Tocker	$100	Declined	Unavailable	
The Hannah Playhouse	14 May 2014	Angela Bennett, Commonwealth Bank	Warren Tocker	$100	Declined	Unavailable	
Simpson Grierson Drinks Function	27 Mar 2014	Danielle Dunn, Simpson Grierson	Warren Tocker	$50	Declined	Unavailable	
Westpac Stadium Official opening of the new Mezzanine Lounge	16 Apr 2014	Helen Majorhazi, Wgtn Regional Stadium Trust	Warren Tocker	$50	Declined	Unavailable	

1.8 ICT Project Report

#	Project Name & Go Live Date	Project Manager & Project Sponsor	Overall Progress	Schedule	Cost	Quality	Risk
		Project Manager & Project Sponsor	*Overall comment on the project.*	*Comment on where the project is presently according to plan, and what the forecasted end date is compared to budget.*	*Compare budget now v actual and forecasted end cost to budget. Comment on variance.*	*Comment on the quality of the job compared to budget and the expected deliverables as per the business case. Note any changes or compromises.*	*Comment on any material risks that are or may impact on the project or publicity around it, and what is being done about it.*
1	**Relocate GW RCC Data Centre** ~~August 2013~~ ~~End of June~~ ~~TBC~~ ~~November 2013~~ 31 March 2014	Project Manager: Lawrence Hird. Project Sponsor: Warren Tocker	Relocation RCC data centre is complete. ~~Roof top Comms, firewall, phones, Metlink, some servers. call centre still at RCC are still outstanding, due for move to Revera data centre and Shed 39 on 30 March.~~ Comms team to advise where the webcam can be moved – either Victoria Universityor IBM building. All tasks completed except for the webcam (camera)	Start Date: August 2012. In Service Date: ~~August 2013 end of June~~ (for final move to Revera data centre in Trentham). Due to WCC slippage, this date has moved back. Tentatively the final move of servers to Trentham on 9/10 November weekend. Scheduled servers move 17 November 2013 - completed	**Budget** Capital Budget $151,000 Operational Budget ~~$233,373~~ $100,000 **Spend** Actual spend PTD $0 Project forecast $100,000 Operational budget: $100,000 is GWRC share. GWRC + WCC = $295,000.	Delivery of more robust infrastructure environment lending itself to improved business continuity.	Communication network failure during move. Not able to get replication system in place before new milestone. Downtime move to Revera will require systems outage. If there is any natural event this will delay the move.
2	**Data back up system replication between Masterton** ~~January 2013~~ ~~March / April 2013~~ ~~July 2013~~ ~~September 2013~~ 31 March 2014	Project Manager: Lawrence Hird. Project Sponsor: Fran Hyland.	System replication completed, waiting on rail fibre for real time replication Five elements of the project: 1. Servers purchased - complete 2. Storage purchased - complete 3. Replication hardware and software purchased – complete 4. Extend Masterton server room – complete 5. Configuration – almost completed Subject to Rail fibre network	Start Date: ~~August 2012.~~ May 2013. In Service Date: ~~January March 2013 TBC. End of June~~ July Schedule to be completed April 2014. Subject to contractors availability and consenting	**Budget** Capital Budget $207,908 Operational Budget $41,516 **Spend** Actual spend PTD ~~$214,416~~ ~~$181,620~~ $194,620 Project forecast ~~$281,000~~ $254,775 Budget may increase due to outsourcing installation.	Outcomes: More reliable backups. Improved business continuity. Improved overall system performance.	Unable to back up business data. Lose business continuity. Network capacity is not in place (rail fibre network).

#	Project Name & Go Live Date	Project Manager & Project Sponsor	Overall Progress	Schedule	Cost	Quality	Risk

3	**HAWAN**
	
	~~28 July 2013~~
	
	30 June 2014
		Project Manager: Erin Ganley
		Project Sponsors:
		Warren Tocker, Chris Laidlow.
			Five sites completed and operational. Delays due to weather and health and safety. Some sites completed & operational. Masterton and Mt Climie still outstanding. (Shed 39 completed 11/4/14)
			The delays are due to engineering and consents.
				Start Date: May 2012.
				In Service Date: ~~August 2013~~ TBC.
				Implementation of Masterton and Shed 39 legs delayed.
				Completion: end June
					Budget
					Capital Budget
					~~$785,000~~
					        ~~$1,600,000~~
					        ~~$985,000~~
					        $500,000
					   Operational Budget ~~$331,527~~
					        $160,000
					Spend
					Actual spend PTD ~~$281,256~~
					        ~~$436,492~~
					        ~~$483,519~~
					        $501,308
					Project forecast $984,000
					Capex was $765,000. Increased due to expansion of project. Opex has increased from $80,000.
						As per business case for water only.	Obtaining radio licenses.
							Obtaining consents.
							Budget overrun.
							H&S

4	**Desktop upgrades and Virtualisation**
	
	~~March 2014~~
	June 2014
		Project Manager: Fran Hyland.
		Project Sponsor: Warren Tocker
			Evaluating of Citrix, VMview and Microsoft HyperV completed. VMview selected.
			
			Next steps:
			Configure VMview client and main applications. Virtualise (design, develop, test and implement).
			
			Storage has arrived – install hardward in Trentham.
				Start Date: July 2012. In Service Date: ~~February May 2013.~~ 24 April 13.
				
				Any devices have access to our desktop systems wirelessly (online only) in 3G areas by June 2014.
					Budget (incl) Desktop Upgrade
					Capital Budget $1,300,000
					Operational Budget $283,000
					Spend
					Actual spend PTD ~~$342,528~~
					        ~~$344,241~~
					        $554,323
					Project forecast ~~$1,300,000~~
					        ~~$974,000~~
					        $850,000
					Annual Operation budget is mostly existing.
						Improved application compatibility and functionality.
						Vendor supported software.
						Virtualisation will provide disaster recovery and mobile applications.
							Compatibility with existing business applications.
							Skilled personnel resourcing .

#	Project Name & Go Live Date	Project Manager & Project Sponsor	Overall Progress	Schedule	Cost	Quality	Risk
5	**Firewalls upgrade** ~~January 2013~~ ~~June 2013~~ ~~October 2013~~ ~~December 2013~~ March 2014 Configuration ongoing	Project Manager: Lawrence Hird. Project Sponsors: Gerard Paver (WCC) and Fran Hyland.	Units installed and in bypass mode. Final configuration stalled due to external technical resource no longer being available – vendor has left NZ. Trying to source alternative. There was resourcing issue with Dimension Data and therefore, we switched to Software SSS. SSS provided statement of work contract, accepted and engaged.	Start Date: June 2012. In Service Date: ~~January 2013. June October 2013~~ December 2013 See risks.	**Budget** Capital Budget $74,973 Operational Budget Nil **Spend** Actual spend PTD $35,000 Project forecast $35,000	Improved security. Improved opportunities for business to interface externally.	Data and network security exposed if this is not completed. Vendor has left New Zealand, trying to source alternative. Budget may be at risk. Schedule at risk due to specialised resource issues. Internal resourcing constraints.
6	**EDRMS (Hummingbird replacement)** ~~August 2013 through to February 2014~~ ~~June 2013~~ June 2014 for WCC, GWRC to be confirmed.	Project Manager: Patrick Butler (WCC). Project Sponsors: Anthony Wilson (WCC) and KCDC and PCC representatives.	WCC Proof of Concept (PoC) has been completed, August 2013. Licensing has changed and WCC are refining their scope separately. Confirm our scope to complete gap analysis & project plan. Assessing OpenText and Sharepoint. Following presentations and feedback from business groups – recommendation to ELT.	Start Date: September 2012. In Service Date: ~~August 2013 through to February 2014~~ WCC ~~June~~ June 2014. WCC PoC due August 2013. GWRC gap analysis and scope to be confirmed.	**Budget** Capital Budget ~~$900,000~~ $800,000 Operational Budget ~~$161,000~~ $180,000 **Spend** Actual spend PTD $0 Project forecast ~~$200,000~~ $800,000	As per business case: Improved user interface (UI). Improved performance.	Schedule deployment and business needs aligning with other councils. Cost and scope alignment.

#	Project Name & Go Live Date	Project Manager & Project Sponsor	Overall Progress	Schedule	Cost	Quality	Risk

7	**Ortho-photography and LiDAR**
	
	~~February 2013~~
	
	Photography: ~~June 2013.~~ September 2013
	
	~~LiDAR December 2013.~~
	
	Processing underway
		Project Manager: (Vacant) & John Floyd (HCC).
		
		Project Sponsor: Miles Dunkin (WAGGIS).
			Photography is now complete, and deployed to other councils.
			
			LiDAR flyover capture is ~~40%~~ 90% complete. Progress has slowed due to poor weather.
			LiDAR in UAT with LandCare. (Data processing)
			
			Photography completed
			LiDAR to be completed.
				Start Date: ~~July 2012.~~ In Service Date: ~~February 2013.~~ September 2013
				
				~~Delayed due increased scope and subsequent price negotiation.~~
				Photography has been delivered, UAT completed.
				
				LiDAR due December 2013 has been completed for all areas except for Kapiti Coast.
				
				All City Councils have LiDar photography, now working with rural.
					Budget
					Capital Budget ~~$600,000.~~
					       $1,400,000
					Operational Budget Nil
					Spend
					Actual spend PTD ~~$899,897~~
					       ~~$679,000~~
					       $712,953
					Project forecast $900,000
					
					Increase in capital budget is due to scope increase to include LiDAR of entire region. These figures are net of $240k external revenue provided by external organisations.
						Quality and quantity of imagery vastly improved to benefit of entire region.
						
						Aerial mapping in partnership with Landcare.
							~~May not reach agreement on contract.~~
							WCC policy of free copyright could impact cost recovery for GWRC.

8	**Mobile Solutions**
	
	Including field based mobile technology.
	
	a) Ciber: ~~April 2013.~~ TBC.
	
	b) Windows 8: TBC.
		Project Manager: Fran Hyland.
		Project Sponsor: Warren Tocker and Chris Laidlow
			a) With demise of Ciber now looking for a new partner. Solstious proposal received, Water evaluating. (on hold)
			
			b) Identified Incidents Management Team of the Environment Group as initial deployment (Windows 8 based).
			
			VDI (project 4) will assist E-Device implementation – only online.
			
			Evaluating:
			a. SAP Syclo/mobile manager for plant maintenance
			b. Ozone mobile (online)
				a) Ciber: Project was progressing well but now on hold
				    Received additional SAP client licences.
				
				b) Windows 8 project identification and design completed pending business sign off.
				    Need to revisit project schedule.
				
				On order to test new Dells and Microsoft Surface
					Budget
					Capital Budget
					Operational Budget
					Spend
					Actual spend PTD
					
					a: Ciber Project forecast $205,000
					b: Windows 8 forecast $100,000
					a) Ciber: Extra time spent in development phase to resolve significant issues and high SAP Licensing costs have pushed the costs of this project over the budget. Ciber budget is owned by Water Supply
						Improve work efficiency of field workers.	New technology, i.e. leading rather than following.
							Windows hardware does not meet business requirements.
							
							ICT and business resources not available.
							
							Applications need to be custom built.

#	Project Name & Go Live Date	Project Manager & Project Sponsor	Overall Progress	Schedule	Cost	Quality	Risk
9	**VC/AV fit out of Shed 39 and other Sites** **June 2014**	Project Manager: Fran Hyland Project Sponsor: Leigh-Anne Buxton.	Supplier engaged – SmartPresence. Fitout of Council Chamber and Committee Room confirmed and equipment ordered. This has been completed. Second stage scope commencing with business in February. $100k over budget. Working with suppliers to work back refining specs of all the rooms to bring the cost down.	First stage Council Chamber and Committee Room. Second stage other rooms in Shed 39 (Training Room, Meeting Room 1, 8, 12, 14, Chairs and CEOs meeting rooms) and other sites: Masterton (Portacom & Choice Room), Petone, Upper Hutt Valley View Room, Battle Hill.	**Budget** **Stage 1:** Capital Budget $231,330 Operational Budget TBC **Stage 1:** Capital Budget TBC Operational Budget TBC **Spend** Actual spend PTD $15,781 Project forecast $533,000	Increased video conferencing capability, better communication between offices. Capacity to record/live stream meetings in future if required. Increased ability to brainstorm, work collaboratively across offices with interactive whiteboards.	
10	**Rail fibre network project** **June 2014**	Project Manager: Fran Hyland Project Sponsor: Angus Gabara.	Supplier engaged & working (FX networks). Contracts signed off. Contracted for Masterton link.	Build is underway – 30 April. Equipment on order. Negotiate service agreement 28 Feb. Contract negotiations underway 28 Feb.	**Budget tbc**	Will have real time (RT) and wireless video on selected railway stations. Will future proof railway stations for additional initiatives, eg. Integrated ticketing. Will allow replication of data centres & improve IT network performance. Will allow improved connection to Councils in region.	Station connections could delay project from building asbestos, pipes, building consents and easements. Delays can affect data other projects virtualising networking data replication, BCP.