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Committee Transport & Access Committee  
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## Service review update - June 2009

### 1. Purpose

To update the Committee on the status of current service reviews.

### 2. Significance of the decision

The matters for decision in this report **do not** trigger the significance policy of the Council or otherwise trigger section 76(3)(b) of the Local Government Act 2002.

### 3. Kapiti bus service review

The Committee was informed in May of the proposed service changes resulting from this review. These will be implemented on Monday 10 August, following an extensive publicity campaign.

Residents of Langdale Ave in Paraparaumu who will, as a result of the changes, have to walk further to catch the bus than at present, have held a public meeting objecting to the changes. We will continue to discuss their concerns with them, although the decisions on the new services have already been finalised.

### 4. Porirua bus service review

As reported to the Committee in May, this consultation closed on 27 April 2009. A total of 663 submissions were received, including eight from organisations. An oral presentation summarising these submissions will be given at the meeting. A summary report is available on request<sup>1</sup>.

A feature of the consultation was the strong support (67%) for a single Porirua city centre bus route, including changes to bus stops. As a consequence, we intend to trial a new type of information display board in Porirua. This has

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<sup>1</sup> Porirua Bus Review Summary of Submissions 2009, document reference #641675

been designed specifically for high quality bus stops in city and suburban centres across the region. We hope to have a prototype of this display board available at the meeting.

The next step in the review is to design bus routes and identify bus stop changes. The proposed changes will then be finalised in consultation with the bus operator and Porirua City Council. Implementation is planned for October 2009.

## **5. Wellington public transport review**

The next stage of this review will commence on 29 June, with the initial public consultation that will run until 27 July. More than 50,000 households within the study area (Wellington City, south of Granada North) will receive a copy of the consultation document, which will inform them about the review and its parameters, and seek feedback that will guide subsequent improvement of services. A copy of this document will be distributed at the meeting.

The first stage of the review is primarily intended to collect information about the Wellington community's public transport needs. The following are planned in addition to the public consultation:

- Direct consultation with key stakeholders, including:
  - Wellington City Council and the public transport operators, who will be closely involved throughout the process.
  - Specific interest groups, such as iwi, disability groups, and representatives of public transport users. These groups are likely to be consulted through workshop type sessions.
  - Organisations with major public transport requirements, such as the hospital, airport and universities. These will be consulted directly.
- Market research into public preferences.

The above information will be used to build a picture of the community's current and future public transport requirements, which will be used to design possible service changes. These will be tested using focus groups, before the public is consulted again in March or April 2010. Changes resulting from this process will be implemented in mid 2011.

The review Terms of Reference, which will include a more detailed timeline and task description, will be made available to the Committee at the meeting.

### **5.1 Central area bus operational review**

On Thursday 4 June, Wellington City Council's Strategy & Policy Committee approved the opening of Manners Mall to buses and a number of other bus priority improvements. We are working with the City Council to incorporate this outcome into the Operational Review, which is due to be completed by the end of June.

## **6. Minor reviews**

### **6.1 Otaihanga and Paekakariki shopper services**

The changes to these services, which were outlined to the Committee in May, will be implemented in August, at the same time as the wider service changes in Kapiti.

### **6.2 Johnsonville Town Centre review**

The review of bus operations through Johnsonville Town Centre and the Johnsonville bus/rail interchange has been completed. This recommends that all bus services (both inbound and outbound) be routed along Johnsonville Road, with through services bypassing the Johnsonville Hub and terminating services entering and exiting the Hub via Broderick Road. These changes, when implemented, will provide an immediate improvement in safety, shelter, reliability, and journey times.

The above changes will require changes to some existing bus stops and also require some minor intersection upgrades. We are currently working through these changes with Wellington City Council and intend to implement the new routes and stops by the end of the year. In the meantime, Wellington City Council is investigating short term shelter improvements to be put in place at the Johnsonville Hub this winter.

## **7. Communication**

All service changes will be comprehensively communicated.

## **8. Recommendations**

*That the Committee:*

- 1. Receives the report.*
- 2. Notes the content of the report.*

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