

Passenger Transport Activities - Greater Wellington Regional Council (Lead agency)

Activity Status (for activities with start dates before 2016)

Progressing as planned	
Key milestone achieved	😊
Moderate delay	😐
Significant delay	😞

Corridor	Activity No.	Activity	Activity Description	Key Consultancy / Contractor	Partner Agencies	Progress Issues	Comments	Delay
Regional	1	Rail Operating Contract	TranzMetro contract which supplies all contracted passenger rail services for the region.	Toll NZ				
Regional	3	Rail Rolling Stock - heavy maintenance	Maintenance of rolling stock necessary to ensure the reliable operation of the urban passenger rail system.	Toll NZ		Shortage of rolling stock inhibiting maintenance progress		😐
Regional	7	Rail Station Maintenance	Allowance to undertake cyclic replacement & refurbishment of rail stations.	Toll NZ ONTRACK				
Regional	8	Park & Ride Carparks	Includes park and ride leases & maintenance.	TAs Transit NZ	Toll NZ ONTRACK			
Regional	9	Bus & Ferry Operating Contracts	Contracted baseline bus and ferry services, including school bus services and Days Bay Ferry.	Bus and ferry operators				
Ngauranga to Airport	10	Trolley Bus Contracts	Operation of contracted trolley bus services and maintenance of the overhead wires.	NZ Bus Ltd Wellington Cable Car Limited			New trolley bus contract agreed May 2007. Two prototypes launched Dec 2007. Total of 61 new trolley buses by Nov 2009.	😊
Regional	11	Bus Stop & Shelter Maintenance	Provision for the ongoing maintenance of bus stops, shelters & new Metlink signage.	TAs				
Regional	12	Transport Information Systems	Ongoing maintenance of Metlink website, call centre information system and text messaging services.	<i>Trapeze UK</i> - PT Information Database, Journey Planner & Call Centre Enquiry Management System <i>Clone</i> - Metlink Website <i>Fronde</i> - SMS applications (txtBUS & txtTRAIN) <i>Omnibus Systems</i> - Bus scheduling & on street timetable production software <i>Terralink</i> - Landbase Data			txtTRAIN initial testing commenced Dec 2007.	😊
Regional	14	Real Time Information	Maintenance of bus and rail real time information systems.	MWH Bus & rail operators			No system in place. Investigation commenced in 2007/08.	
Regional	15	Integrated Ticketing	Maintenance of the bus and rail integrated ticketing system.	BAH Bus & rail operators	Land Transport NZ, ARTA		No system in place. Investigation commenced in 2007/08.	
Regional	16	Service Improvements	Allowance for the provision of additional bus services to meet patronage growth. Potential enhancements to rail services resulting from the Wairarapa service review.	Bus & rail operators		Escalation of costs budget pressures have inhibited progress on improvements.	Wairarapa bus services reviewed & extended including additional service and introduction of wheelchair accessible buses.	😐
Regional	17.1	Total Mobility - existing services	Provision of a half priced taxi scheme, available to people with a disability who cannot access normal PT services.					
Regional	17.2	Total Mobility - service enhancements	Improved information and management system and increased use of this scheme by eligible persons.			On hold nationally (MoT)		😐
Regional	18	Rail Administration	Timetables, call centre, website, signage, administrative support, customer satisfaction monitoring for passenger rail services.					
Regional	19	Bus & Ferry Administration	Timetables, call centre, website, signage, administrative support, customer satisfaction monitoring for contracted bus services.				Wellington City bus services re-timetabled to accurate running times 25 Nov 2007.	

