

Toll NZ Consolidated Ltd

Wellington Regional Council

29 OCT 2007

FILE REF:	
TD 106/05/01	
Doc. No. 483445-	
Referred to	Int
B Baxter	
A Kole	

Anke Kole
Transport Design and Development Department
Public Transport Division
Greater Wellington Regional Council
142 Wakefield Street
Wellington, NZ

23 October 2007

Dear Anke,

We know from our customer service surveys that providing information regarding travel times, and in particular information regarding delays, is the second most important thing our customers require. The first is, of course, running to time.

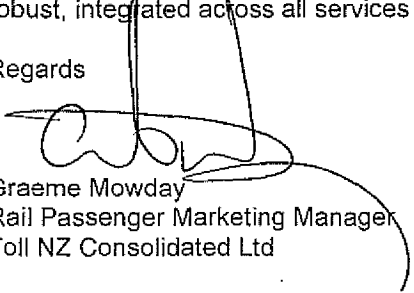
To be able to provide accurate and timely information to passengers some form of real time information system, combined with an associated delay information system, is required.

For this reason Tranz Metro have been involved and are keen supporters of the GWRC initiatives to introduce such a system for the Wellington region and, in particular, on the Tranz Metro network.

It is important that a decision by GWRC to proceed with the development and implementation of a system ultimately leads to improvements in our key business drivers - increased passengers numbers and increased levels of customer satisfaction. This has been a key consideration of the business case during it's development.

If the decision is made by GWRC to proceed then Tranz Metro will be an active participant in the development and implementation process to ensure the system fulfils our needs - a system that is robust, integrated across all services and scalable to cope with future demand increases.

Regards


Graeme Mowday
Rail Passenger Marketing Manager
Toll NZ Consolidated Ltd

5 November 2007

Anke Kole
Transport Design and Development Department
Public Transport Division
Greater Wellington Regional Council
PO Box 11646
WELLINGTON

Dear Anke

Re: Real Time Information Project

You have asked Wellington City Council to provide an indication of its support for Greater Wellington's Real Time Information Project.

Wellington City Council officers recognize the benefits of a Real Time Information system for public transport users, operators, local councils and Greater Wellington. Real time information will improve the quality of the public transport service through better information of the public transport users. It will also help to deliver a seamless change from one transport mode to another and can make public transport in general more attractive. Real Time Information also has a direct link to the Wellington City Council bus priority project, with both projects being able to increase the benefits of each other. Therefore Wellington City Council supports in principle the introduction of a Real Time Information system and recognizes the active role the local councils will have in the next stages of the project.

If the business case is accepted by your Passenger Transport Committee, we will be very pleased to continue to assist with the project through the tendering, implementation and operational phases, including the interface with our Bus Priority proposals. In particular, we will be happy to assist with signal pre-emption through the Council's SCATS system and consents where necessary.

Yours sincerely



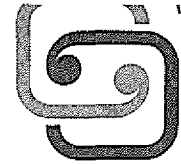
Greg Campbell
Principal Advisor - Transport

Wellington Regional Council
08 NOV 2007

6 November 2007

Anke Kole
Senior Network Development Advisor
Greater Wellington Regional Council
PO Box 11646
Manners St
WELLINGTON

FILE REF:	
TD/06/05/01	
Doc. No. A90682	
Referred to	Int
B Baxter	
A Kole	



CCS
disability action
Including all people

Dear Anke,

Many thanks for the opportunity for you to meet with Brent South and Thomas Bryan and for them to hear more about the proposal for a Real-Time scheduling system for Wellington.

As Brent and Tomas discussed with you they represents a group called ATAC, Accessible Transport Action Committee. This group was established following on from the Human Rights Commission review of public transport.

This group represents and advocates on behalf of the disability community to local and central government to insure that the implementation of the recommendations from the HRC review are implemented.

We fully commend the inclusion of a representative of the disability sector on your working party and the work that has been undertaken thus far.

We fully support this proposal as it does recommend a system that would provide information in a number of ways that then would ensure that it would be accessible by all groups that make up the wider community.

From what you have described to us this real-time system would provide the means for all communities to access real-time information, be they be Blind, Vision Impaired, print disabled or elderly.

If the proposal to the transport committee gets the go ahead we certainly endorse the continuation of consulting with this group and having a representative on any working group to assist with specifications for a fully accessible real-time scheduling system.

If we can provide any further information about our group or can provide any additional support, please don't hesitate to contact either Brent South (phone 04-801 0865) or Thomas Bryan (04-380 2140) who is a Member of this group, and represents the disability sector on your advisory panel.

Yours Sincerely

P.P. Brent South
Pete Wilson
ATAC Chairperson



Wellington Regional Council
09 NOV 2007

ASSOCIATION OF BLIND CITIZENS OF NEW ZEALAND INC.

1 November 2007

FOUNDED 1945

Ms Anke Kole
Senior Network Development Advisor
Design and Development – Public Transport
Greater Wellington Regional Council
PO Box 11-646
Manners Street
Wellington

Emailed to: anke.kole@gw.govt.nz

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FILE REF:	
TD/06/05/a	
Doc. No. 49/217	
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B Baxter	
A Kole	

Dear Anke,

First of all my sincere thanks for the opportunity to meet with you on Tuesday and hear more about the proposal for a Real-Time scheduling system for Wellington.

As advised during that meeting, I represent the Association of Blind Citizens of New Zealand on a working group which has been named "ATAC" (Accessible Transport Action Committee). Broadly representative of the disability sector, ATAC was established in order to advocate to local and central government for the implementation of recommendations arising from the inquiry undertaken by the Human Rights Commission into Accessible Public Land Transport. Our role also includes advocacy to others involved in public land transport and who can influence outcomes that will benefit disabled people.

From the perspective of ATAC and also this Association, the approach taken to include a representative of the disability sector on your working party is applauded. Any proposals that include the availability of real-time information via a number of mechanisms and which includes audio, will go a long way towards removing the barriers that currently exist for blind and vision impaired people in particular. It goes without saying that by taking this approach, potentially everyone in the wider community stands to benefit including but not limited to people who are print disabled and those for whom English is a second language. Wellington is a thriving tourist destination, and real-time information can only enhance the city's already well-established status.

In the knowledge that Greater Wellington is cognisant of the diversity of its population, and that it aspires to remove the barriers that prevent disabled people fully participating in society, this Association urges the Transport Committee to continue its inclusive approach, and to work with organisations such as this Association, ATAC and others. This should ensure that as real-time is introduced, that specifications for a fully accessible system that meets the needs of disabled people, and which benefits a diverse population, will result.

The following provides information about the Association of Blind Citizens of New Zealand, it being New Zealand's largest general purpose consumer organisation of blind and vision impaired people and its oldest disability consumer organisation. Founded in 1945 to promote social, economic and political opportunities for New Zealand's blind and vision impaired community, the Association's membership is reflective of a substantial number of blind and vision impaired people, who are active within the organisation and/or support the promotion of organisational policies and statements, the positions for which are reached through wide consultation and democratic processes. The Association's ethos and philosophies are the means by which it influences society for the betterment of existing and future generations of blind and vision impaired New Zealanders.

Through advocacy to central and local Government, government departments and agencies and others best positioned to influence policy development, the Association strives to remove societal barriers and to promote the full participation in society of New Zealand's blind community.

If I can provide any further information about the Association of Blind Citizens, or ATAC, or additional support is required, please do not hesitate to contact me. Others local to Wellington and who form part of ATAC include Brent South and Thomas Bryan (who also represents the disability sector on your advisory panel).

Yours sincerely

A handwritten signature in black ink that reads "Rose Wilk" with a long horizontal flourish extending to the right.

Rose Wilkinson
Executive Officer