

## Passenger Transport Activities\* - Greater Wellington Regional Council (Lead agency)

### Activity Status (for activities with start dates before 2016)

Corridor	Activity No.	Passenger Transport Activity	Activity Description	Planned Progress	Actual Implementation	Key Consultancy/ Contractor	Partner Agencies	Progress Issues	Comments
Regional	1	Rail Operating Contract	TranzMetro contract which supplies all contracted passenger rail services for the region.	10.0%	10.0%	Toll NZ			
Regional	3	Rail Rolling Stock - heavy maintenance	Maintenance of rolling stock necessary to ensure the reliable operation of the urban passenger rail system.	10.0%	6.5%	Toll NZ		Shortage of rolling stock inhibiting maintenance progress	
Regional	7	Rail Station Maintenance	Allowance to undertake cyclic replacement & refurbishment of rail stations.	10.0%	10.0%	Toll NZ ONTRACK			
Regional	8	Park & Ride Carparks	Includes park and ride leases & maintenance.	10.0%	10.0%	TAs	Toll NZ ONTRACK		
Regional	9	Bus & Ferry Operating Contracts	Contracted baseline bus and ferry services, including school bus services and Days Bay Ferry.	10.0%	10.0%	Bus and ferry operators			Wairarapa bus services reviewed & re-tendered
Ngauranga to Airport	10	Trolley Bus Contracts	Operation of contracted trolley bus services and maintenance of the overhead wires.	10.0%	10.0%	Stagecoach Wellington Cable Car Limited			New trolley bus contract agreed May 2007
Regional	11	Bus Stop & Shelter Maintenance	Provision for the ongoing maintenance of bus stops, shelters & new Metlink signage.	10.0%	10.0%	TAs			
Regional	12	Transport Information Systems	Ongoing maintenance of Metlink website, call centre information system and text messaging services.	10.0%	10.0%				
Regional	14	Real Time Information	Maintenance of bus and rail real time information systems.	0.0%	0.0%				No system in place
Regional	15	Integrated Ticketing	Maintenance of the bus and rail integrated ticketing system.	0.0%	0.0%				No system in place
Regional	16	Service Improvements	Allowance for the provision of additional bus services to meet patronage growth. Potential enhancements to rail services resulting from the Wairarapa service review.	10.0%	4.0%	Bus & rail operators		Escalation of costs / budget pressures have inhibited progress on improvements.	Programme suspended
Regional	17.1	Total Mobility - existing services	Provision of a half priced taxi scheme, available to people with a disability who cannot access normal PT services.	10.0%	10.0%				
Regional	17.2	Total Mobility - service enhancements	Improved information and management system and increased use of this scheme by eligible persons.	10.0%	0.0%				On hold nationally (MoT)
Regional	18	Rail Administration	Timetables, call centre, website, signage, administrative support, customer satisfaction monitoring for passenger rail services.	10.0%	10.0%				
Regional	19	Bus & Ferry Administration	Timetables, call centre, website, signage, administrative support, customer satisfaction monitoring for contracted bus services.	10.0%	10.0%				

#### \*Passenger Transport Activities

Implementation of passenger transport activities within the proposed Regional Transport Programme is an ongoing activity for GW as lead agency. This report covers the first 12 months of the 10-year programme. Planned progress is therefore assigned a total of 10%. Where passenger transport activities have met delivery expectations, 10% actual implementation has been assigned.