

Logical fare boundaries based upon suburbs

Fare boundaries have been designed to be easy to understand and use. In most cases, any one suburb will be within one fare zone. That makes good sense if you want to travel to your local shops or school. Where it hasn't been possible to contain an entire suburb within one zone, the fare boundary is right in the very centre, so people living at the edge of a suburb aren't disadvantaged. The fare boundaries are shown on the fare zones map over the page, making it easy to work out what your fare will be for a single bus journey. For example, all of Wainuiomata will be in the same zone. That means all adults will pay the same fare of \$1.50 for any journey within the Wainuiomata zone, or \$2.50 from any part of Wainuiomata to Queensgate in Lower Hutt.

Discounts for passengers who need them

Greater Wellington is looking at the costs and benefits of offering discounts for certain groups of users.

Our market research suggests there's popular support for seniors (65 years and over) receiving discount fares.

There's also reasonably strong support for students over the age of 16 receiving discounts. In practice the most workable option for this group would be to offer a universal discount to all young people until their 18th or 20th birthday. For proof of age, this would require a photo ID card to be issued by Greater Wellington, for a nominal fee.

We want to know what you think about discounts for senior citizens and young people so that we can finalise the new fares structure. Please complete the questionnaire and post it back to us by the 30th September.

If you would like to talk about this issue in Maori, please phone 801 7000 and ask to speak to Colleen.

Mehemea kei te pirangi kōrero koe mō te take nei i roto i tōu ake reo, tēnā koa waea atu ki te nama waea 801 7000, ā, tono atu ki te kōrero ki a Colleen.

If you would like to talk about this issue in Samoan, please phone 801 7000 and ask to speak to Pele.

Afai e te fia talanoaina lenei mataupu i lau lava gagana, faamolemole valaau mai i le telefoni 801 7000 ma fesili mo Pele.

One region – one set of bus fares

A fares system that's easier to understand and use is on its way.

Water, air, earth and energy: elements in Greater Wellington's logo that combine to create and sustain life. Greater Wellington promotes Quality for Life by ensuring our environment is protected while meeting the economic, cultural and social needs of the community.



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THE REGIONAL COUNCIL



Need more information?

If you want to find out more about the bus fares review, please call the Transport Service Design team at Greater Wellington on 384 5708 during office hours.

For bus, train and harbour ferry information contact us on 801 7000 or visit www.gw.govt.nz

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Greater Wellington Regional Council, which plans and funds your public transport services, has been researching the existing fares system.

People have been giving us a clear message that the fares system can be complicated and confusing and may be a barrier to more people making use of public transport.

We've taken your comments on board and have designed a new fares system that's simpler and more consistent. Unfortunately, it's inevitable that some people will see an increase in their fare.¹ Other people's fares won't change, or in some cases will even reduce slightly.

We'll look at introducing the new system to bus services around the region from Labour Weekend (Saturday 25 October) onwards – but first we need to know what you think. To have your say, fill out the questionnaire and send it freepost to Greater Wellington by 30 September 2003, or respond on-line at www.gw.govt.nz

Here's what we're proposing:

One fares system for the whole region²

We think one set of bus fares for the region makes much better sense than the current mixture of different systems. We're proposing that all single cash fares will be in multiples of 50 cents to make transactions as easy as possible.

It would cost \$1.50 for an adult to travel one zone, and each subsequent zone will cost 50 cents. So two zones would cost an adult \$2, three zones \$2.50 and so on.

Child single fares would be half the adult fare, rounded up to the next 50 cents or whole dollar.

Initially this system would only apply to single bus journeys using cash, Stagecoach Wellington 10-trip clip tickets, Newlands/Mana travelcards and Cityline "Go Rider" farecards.

1 This particularly applies in parts of the region such as Porirua City and the Kapiti Coast where fares have historically been much lower per kilometre than elsewhere.

2 Although not shown in this brochure, the new fares system will also apply in the Wairarapa and has been developed for application to train services at a later date.



See over page for the rest of the network

How to work out the cost of your bus trip

The region is split into different bus fare zones. Look at the map and find where you will start and end your journey. Count the number of different coloured zones you will travel through including the zone that you will start and finish in. Then look at the adult or child fares tables (below) to work out the fare for your trip. For example, Heretaunga Zone to Hutt Central is a four zone trip and the adult cash fare is \$3.

ADULT FARES

No. of Zones	Adult Single Cash	Go Rider or Travelcard fare	10 trip clip ticket (Stagecoach Wellington only)
1	\$1.50	\$1.20	\$12.00
2	\$2.00	\$1.60	\$16.00
3	\$2.50	\$2.00	\$20.00
4	\$3.00	\$2.40	\$24.00
5	\$3.50	\$2.80	\$28.00
6	\$4.00	\$3.20	—
7	\$4.50	\$3.60	—
8	\$5.00	\$4.00	—

For journeys requiring a bus to bus transfer, and for people making more than one return journey in a day, there will continue to be a variety of daily and monthly passes available.

These fares will not apply to special services such as After Midnight, the Stagecoach Flyer and the City Circular.

CHILD FARES

No. of Zones	Child Single Cash	Go Rider or Travelcard fare	10 trip clip ticket (Stagecoach Wellington only)
1 – 2	\$1.00	\$0.80	\$8.00
3 – 4	\$1.50	\$1.20	\$12.00
5 – 6	\$2.00	\$1.60	\$16.00
7 – 8	\$2.50	\$2.00	—

Child fares will apply as follows until the possible introduction of a region-wide young persons' fare – see "Discounts for passengers who need them" over page.

Children aged 5 to 15 inclusive will pay child fares, as will 16 to 19-year-olds who are full-time at secondary school and in possession of a valid photo ID issued by that school.

Children under 5 will continue to travel free when accompanied by a fare-paying adult.

BENEFICIARY FARES

The child fares above will also apply to Stagecoach Wellington Beneficiary permit holders until the possible introduction of a region-wide seniors' fare – see "Discounts for passengers who need them" over the page.



Peka Peka, Te Horo and Otaki Zones (boundaries at Greenhill Road, Mary Crest and Otaki River Bridge)

YOUR KEY

- Boundary Point
- Train Line

\$1 City Hopper Fare between Whitireia Polytechnic and Porirua Station

See over page for details

Freepost 3156



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Free



Bus Fares Review
Greater Wellington
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What suburb do you live in?

Are you a current bus user?

Yes No

What age group are you in?

Under 16 16 – 19 20 – 24
 25 – 34 35 – 44 45 – 54
 55 – 64 65 – 74 75 and over

Do you want to be kept informed about public transport issues?

Yes No

Name

Address

Email

Telephone

What do you think?

Do you support the new fare zone names and boundaries, as displayed on the map?

Do you support discounts for senior citizens?

These changes are an important first step towards making your public transport fares and ticketing systems easier to understand and use. Some people will find the fare they pay will increase; others will find the fare is less, but overall we believe the new structure will be fairer and more consistent.

However before the new system is finalised we need to know what **you** think. Please take the time to fill out the questionnaire and return it to us by 30 September 2003. The form has a freepost address on it so there's no stamp required. You may prefer to respond on-line at www.gw.govt.nz.

Please answer the questions and write any comments you have in the space provided (attach extra sheets of paper if necessary). Remember to send the completed form in to us no later than 30 September 2003.

Yes No

Why / why not?

Yes No

If no, why not?

Do you support the proposed simplified fare system?

Do you support discounts for young people?

What is the current cash fare for the journey you most commonly make?

What will that same journey cost under the proposed new system?

Yes No

Why / why not?

Yes No

If yes, until what age and why?

18 20 Other
(please specify)

If no, why not?

\$

\$

Have you any other comments you'd like to make about fares, zones and tickets?
