



Report 04.422
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Committee Passenger Transport Committee
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Divisional Report

1. Purpose

To provide the Committee with information on a range of transport topics not otherwise covered elsewhere in the meeting's order paper.

2. Financial performance (Rhona Nicol)

The accounts for the twelve months ending 30 June 2004 at present have not been finalised. Summary of the accounts will be available at the Policy & Finance Committee. More detailed information will be made available at the next PT Committee.

3. Service failures (Rhona Nicol)

The table below shows the levels of bus service delays for the months of May and June 2004.

In Service Failures Resulting in 11 Minute + Delays					
May-2004					
Operator	Total number of service failures	% of total services	Total number of at fault service failures	% of total service	No. of events/ incidents
Runciman Motors	Nil	0.0%	0	0.0%	0
Community Coach Services	Nil	0.0%	0	0.0%	0
Mana/Newlands	12	0.05%	10	0.04%	2
Cityline	39	0.16%	39	0.16%	0
Stagecoach	74	0.16%	60	0.12%	15

Event/Incident Details	5/05/2004	Hikoi Marches. All services disrupted. Multiple cancellations 0900-1300.
	6/05/2004	Overhead fault (fault unknown), delays from 1735
	7/05/2004	VUW Capping March 1200-1230 services delayed
	7/05/2004	Overhead fault (fault unknown), R2 services diverted
	7/05/2004	Heavy traffic congestion
	12/05/2004	Heavy traffic congestion
	18/05/2004	Overhead fault (fault unknown), diversions from 1210
	19/05/2004	Traffic accident at bus tunnel, delays from 1730
	20/05/2004	Caught behind traffic accident delay time unknown
	20/05/2004	Pax sick in bus. Others transferred.
	20/05/2004	Caught behind traffic accident L30
	20/05/2004	Overhead fault (fault unknown), delays from 1430
	20/05/2004	Riddiford Street closed due to traffic accident 1725
	27/05/2004	Trolley services diverted R2
	31/05/2004	Overhead fault (fault unknown), delays from 1525

In Service Failures Resulting in 10 Minute + Delays					
Jun-04					
Operator	Total number of service failures	% of total services	Total number of at fault service failures	% of total service	No. of events/incidents
Runciman Motors	0	0.0%	0	0.0%	0
Community Coach Services	0	0.0%	0	0.0%	0
Mana/Newlands	7	0.03%	7	0.03%	0
Cityline	31	0.14%	27	0.14%	0
Stagecoach	70	0.15%	60	0.13%	8

Event/Incident	8/06/2004	Multiple	Overhead fault (fault unknown), delays from 0610
Details	15/06/2004	810	Bus involved in accident - L20
	16/06/2004	Multiple	Overhead pole collapses. Shuttle service in place but delays
	16/06/2004	Multiple	Overhead fault (fault unknown), delays 1900-2130
	23/06/2004	Multiple	Overhead fault (fault unknown), delays from 2000
	24/06/2004	Multiple	Road blocked 1730-1745
	25/06/2004	Multiple	Parade through CBD from 1300
	30/06/2004	Multiple	Overhead fault (fault unknown), trolley services diverted

4. Cost associated with the system identifier (Dave Watson)

Cr Barr sought at the last Committee meeting, the development costs for the system identifier. The total cost to date is \$73,500. This includes two separate focus group name testing sessions in 2003 and 2004, and an independent review of the process used by Mr Jeff Clark of Clemengers.

5. Hutt Valley QPA (Dave Watson)

The Hutt Valley QPA met on 1 July 2004 under the chairmanship of Mayor John Terris (**attachment 1**). Cityline Hutt Valley had surveyed all the bus stops in Wainuiomata with the aid of members of the DPA. While 25% of stops were unlikely to be ever accessible some 40% of stops were ok and the remaining 35% could be modified at low cost (\$500 to \$2,000 per stop). Hutt City Council are now to investigate the costs and prepare a programme.

6. Towards Sustainable Transport Conference 21-24 November 2004 (Dave Watson)

We are holding some conference registrations for appropriate Councillors for the Towards Sustainable Transport Conference being held in Wellington on 21 to 24 November 2004. Once the Council has reformed in October and selected Committee chairs we will be able to name those that will attend.

7. Staff changes (Dave Watson)

Mr Joe Metcalf from Christchurch has joined the Access Planning Department as a transport planner. Mr Steve Budd, previously on a one year contract, has taken a permanent position of Major Projects Manager. He will be overseeing the introduction of real time information and integrated ticketing. Along with

other key projects over the next five years. Vyvette Najbert will be joining us in August as the Divisional Accountant.

8. Ferry service from Petone (Dave Watson)

The Committee resolved in May 2004 to seek a further report on the possibility of a trial ferry service from Petone to Wellington. The East by West company, that operates the Eastbourne ferry, were to show the outcome of a market survey they have undertaken to support the concept. The Council is yet to receive a copy of that survey. As a trial service might involve the variation of the existing Eastbourne/Wellington ferry service. The Council also required confirmation of the variable costs of the existing service, a requirement of all contracted operators. Unfortunately no satisfactory response has been received from East by West to this requirement.

Finally the Committee received material and a presentation, in the public participation part of the last meeting, on the proposed ferry operation of "Wellsley". In the circumstances it is suggested that the Council await the outcome of these new ferry initiatives before committing to any Petone to Wellington trial.

9. Passenger Transport Strategy (Dave Watson)

Cr Hugh Barr asked under "General" at the last meeting for an urgent report on the progress of the Passenger Transport Strategy. It is assumed that the reference is to the Regional Passenger Transport Plan which is required as part of the Regional Land Transport Strategy. The programme for the RLTS has been shared with the Council through the Regional Land Transport Committee. It is linked in with the Regional (Growth) Strategy being developed by the region's local authorities. The completion date for both strategies is towards the end of 2005. The Regional Passenger Transport Plan will therefore be formally adopted as part of the RLTS around that time. Until there is a new RLTS the current RLTS prevails. That document has a section called the Regional Passenger Transport Plan.

10. Rail timetable changes, 29 August 2004 (Anthony Cross)

For the second time this year, we are having to change bus timetables with train connections (ie, all Hutt Valley, Porirua and Kapiti Coast services) to accommodate a major change to train timetables. In this case the reason is a new timetable which will enable Tranz Metro to manage a shortage of train drivers. Despite the reason for the change, the new timetable will have the positive effect of standardising the evening peak service patterns on both the Paraparaumu and Upper Hutt lines, and will reintroduce a weekday interpeak service on the Melling line, albeit only hourly. There will be some reductions in services very late at night, and some stations will have a reduction in counter-peak services in the afternoon.

Because the new timetable will increase the number of evening peak train arrivals at Paraparaumu, there will be an increase in the cost of connecting bus

services to Waikanae, Paraparaumu Beach and Raumati, in addition to the cost of reprinting most timetables for bus services outside Wellington City.

11. Wainuiomata (Anthony Cross)

Route adjustments in response to public feedback were introduced in Wainuiomata on 11 June.

12. Newlands service changes (Anthony Cross)

The consultation on proposals for route and service changes affecting Newlands, Woodridge, Paparangi and Grenada Village, which were reported to the last meeting of the Committee, has been delayed by the 29 August train timetable changes.

13. Fares review (Anthony Cross)

The 1-section fare change will be introduced in the Hutt Valley on 29 August following approval of the Annual Plan project to adjust 1-section fares on the Kapiti Coast and in Porirua, Wellington City Northern Ward and Hutt Valley to match those charged in Wellington City West, South and East.

Its introduction to Kapiti Coast, Porirua and Wellington Northern Ward routes will not occur until agreement has been reached with Mana Coach Services regarding a mechanism to compensate them for consequential loss of revenue.

14. Hutt Valley bus patronage update (Alex Campbell)

Over the last 6 months from January to June there has been a 10% growth in bus patronage on Cityline Hutt Valley services. This compares with 5% growth in bus and train patronage over the same period for the region as a whole. As reported previously this growth continues to be driven by the Hutt Valley improvements of October last year, and by the extension of the Stagecoach Flyer to Upper Hutt. Wainuiomata and Eastbourne services, both of which have had no effective increase in service levels, continue to show shrinkage.

Patronage Change	June 2004 compared to June 2003	January to June 2004 compared to January to June 2003
Hutt Valley (services introduced October 2003)	19%	11%
Wainuiomata	-10%	-10%
Eastbourne	-9%	-8%
Flyer	1%	8%
Cityline Hutt Valley	9%	10%
Greater Wellington (bus and train)	6%	5%

15. Communications

There is nothing additional to communicate.

16. Recommendation

That the report be received.

Report prepared by:

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Attachment:

1. Hutt Valley QPA minutes