

### *Summary of Complaints Received 24 June 2002 - 12 August 2002*

<b>Incident Number</b>	<b>Date/Time Received</b>	<b>Complaint Notification Details</b>	<b>Summary of Investigation</b>	<b>Response Time</b>
13655	25/06/02 08:20	Offensive odour from nearby asphalt plant, Tawa, Wellington.	Log only.	0
13657	25/06/02 08:35	Odour from nearby asphalt plant, Tawa, Wellington.	Odour detected but was not considered offensive and/or objectionable.	55
13656	25/06/02 08:59	Odour from nearby asphalt plant, Tawa, Wellington.	Odour detected but not considered to be offensive and/or objectionable.	31
13661	25/06/02 10:00	Gravel dumped adjacent to Otaki River, Otaki Gorge.	Gravel from slip on Otaki Gorge Road. KCDC to look at alternative areas to dispose of material.	300
13637	25/06/02 10:30	Odour from neighbouring waste treatment facility, Seaview, Lower Hutt.	Log only, at complainants request.	0
13650	25/06/02 15:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only.	0
13638	25/06/02 16:30	Pro-active monitoring, odour from nearby waste treatment facility, Seaview, Lower Hutt.	Odour detected but was not considered to be offensive and/or objectionable.	0
13651	26/06/02 08:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only.	0
13652	26/06/02 08:10	Odour from nearby asphalt plant, Tawa, Wellington.	Log only.	0
13639	26/06/02 09:30	Odour from neighbouring waste treatment facility, Seaview, Lower Hutt.	Log only at complainants request.	0
13653	26/06/02 12:00	Odour from nearby asphalt plant, Tawa, Wellington.	Odour detected but was not considered to be offensive and/or objectionable.	60

13654	26/06/02 12:00	Odour from nearby asphalt plant, Tawa, Wellington.	Odour detected but was not considered to be offensive and/or objectionable.	0
13659	28/06/02 12:42	Glenside Stream silty, Churton Park, Wellington.	Under Investigation	28
13666	28/06/02 16:00	Stream possibly being affected by land clearance, Crofton Downs, Wellington.	Under Investigation	4320
13662	29/06/02 14:00	Odour from nearby landfill, Brooklyn, Wellington.	Log only.	0
13663	30/06/02 10:40	Spill at service station, Paramata, Porirua.	Spill contained in on-site interceptor. No action required.	0
13664	30/06/02 11:21	Fuel spill into Inlet as a result of vehicle accident, Pauahatanui , Porirua.	Accident site cleaned using absorbents by contractors (no liquid cleaner used). Diesel spill into Pauahatanui Inlet minor and no further action required.	54
13665	30/06/02 15:17	Oily sheen in Awamutu Stream, Petone, Lower Hutt.	Hydrocarbons discharging from stormwater pipe into Awamutu Stream from historically contaminated site. Pipe sealed, discharge ceased. To be followed up by Contaminated Sites officer.	43
13667	02/07/02 11:25	Odour detected from unknown source, Petone foreshore, Lower Hutt.	WRC notified by fax after incident, investigated by HVWS who did not detect an odour.	0
13641	02/07/02 14:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only.	0
13660	03/07/02 11:35	Odour from nearby dewatering plant, Brooklyn, Wellington.	No odour detected at time of investigation.	30
13674	03/07/02 16:45	Odour from nearby hazardous waste treatment facility, Seaview, Lower Hutt.	Odour detected on investigation not offensive and/or objectionable, management assessing possible mitigation measures.	15
13678	03/07/02 18:24	Wash water from trucks entering stormwater system, Central City, Wellington.	Not observed during investigation, met with management and discussed issue.	29

13669	04/07/02 11:30	Recycling company storing batteries outside, Taita, Lower Hutt.	Visited site and spoke with management about pollution issues associated with battery storage.	62
13676	06/07/02 12:47	Overflow from sewer manhole entering stream, Kaiwharawhara, Wellington.	Overflow observed, line rodded and area cleaned by WCC. WCC to investigate reoccurring problem with this sewer line.	54
13675	06/07/02 13:18	Contractors observed disposing of wash water to stormwater, Tory Street, Wellington.	Unable to attend due to another incident.	0
13668	07/07/02 14:34	Sewage overflowing from roadside onto complainants driveway, Johnsonville, Wellington.	Referred to WCC and requested contaminated liquid to be removed from roadside sumps.	0
13677	07/07/02 17:43	Notification of two sewer overflows due to torrential rainfall, Paraparaumu, Kapiti Coast.	Incidents attended by KCDC and overflow ceased, KCDC undertaking further investigation.	0
13679	08/07/02 16:47	Soil being deposited into Akatarawa Stream, Akatarawa, Upper Hutt.	No issue found on investigation.	1258
13670	08/07/02 17:13	Odour/fumes detected from neighbouring factory, Newtown, Wellington.	Log Only	0
13681	09/07/02 14:00	Tree in Kaiwharawhara Stream causing erosion of banks, Kaiwharwhara, Wellington.	Tree removed from stream by WCC.	1230
13682	10/07/02 09:30	Animal remain disposed of in Mangaroa River, Mangaroa, Upper Hutt .	Animal remains collected and disposed of appropriately. Press release being sent out.	29
13680	10/07/02 16:09	Notification of sewage overflow to land, Silverstream, Upper Hutt.	Small overflow to land, dealt with by UHCC.	0
13683	11/07/02 12:34	Complaint regarding a spraypainter spraying outside, Petone, Lower Hutt.	Not occurring at time of investigation, spoke to the manager regarding the conditions in the Regional Rules for spraypainting.	41

13672	11/07/02 15:15	Odour from nearby Landfill, Brooklyn, Wellington.	Log Only.	0
13673	12/07/02 09:20	Odour from nearby soap manufacturing plant, Petone, Lower Hutt.	Log Only.	0
13684	12/07/02 11:30	Red dye entering Poruria Harbour, Poruria, Wellington.	Dye observed on investigation but unable to locate source.	21
13685	12/07/02 13:05	Dead possum in bed of Hutt River, Totara Park, Upper Hutt.	Possum removed and disposed of appropriately.	40
13693	15/07/02 09:16	Tree fallen into the Waiwhetu Stream, Waterloo, Lower Hutt.	Passed to Floods Department.	0
13692	15/07/02 10:42	Discharge of hydrocarbons to CMA from ship under repair, Lambton Harbour Wellington.	On investigation only slight film of hydrocarbons observed.	228
13688	15/07/02 13:25	Odour from manufacturing plant, Newtown, Wellington.	On investigation no odour detected.	40
13689	15/07/02 16:32	Unconsented works and discharge from subdivision, Judgeford, Porirua.	No works or discharges requiring WRC Consent, passed to PCC.	28
13690	16/07/02 09:06	Diversion of Pakuratahi River, Kaitoke, Upper Hutt.	An excavator was observed working in the river constructing a stop bank - Under Investigation.	54
13691	16/07/02 09:32	Odour from nearby screen printers, Waikanae, Kapiti Coast.	On investigation, odour detected but not considered offensive and/or objectionable.	58
13687	16/07/02 10:51	Unconsented works in wetland, Orongorongo, Lower Hutt.	On investigation some damage to wetland observed - Under Investigation.	279
13696	17/07/02 08:45	Odour from nearby landfill, Happy Valley, Wellington.	Odour detected at time of investigation but not considered offensive and/or objectionable.	25
13694	18/07/02 11:56	Dead seal and goat on foreshore Lyall Bay, Wellington.	Passed to WCC and DOC under MOU.	0

13698	18/07/02 16:30	Odour from neighbouring waste treatment facility, Seaview, Lower Hutt.	Log only at complainants request.	0
13699	20/07/02 13:00	Car driving on Pauahatanui Inlet foreshore, Mana, Porirua.	Car observed on foreshore, informed driver of rules and to leave.	45
13721	22/07/02 08:45	Odour coming from nearby Sewage Treatment Plant, Seaview, Lower Hutt.	Odour detected at time of investigation but not considered offensive and/or objectionable.	45
13701	22/07/02 10:25	Blockage of stormwater sump, Central City, Wellington.	Referred to WCC.	0
13705	22/07/02 11:06	Oil leak to land from supply cable, Glenside, Wellington.	Point of discharge not known, pressure in cable reduced to minimise flow, contractors attempting to locate leak. Under Investigation.	0
13707	22/07/02 12:30	Plastic bags observed on beach at Oriental Parade, Oriental Bay, Wellington.	Removed by WCC, under investigation.	0
13706	22/07/02 12:35	Plastic bags observed on beach at Oriental Parade, Oriental Bay, Wellington.	Removed by WCC, under investigation.	0
13710	23/07/02 09:00	Dead cattle beast on foreshore, Pukerua Bay, Porirua.	Referred to PCC according to MOU.	0
13709	23/07/02 13:20	Sand blasters discharging to air, Happy Valley, Wellington.	Not observed on investigation.	50
13711	24/07/02 10:18	Oil observed in water, Mana, Porirua.	Diesel sheen observed in water near boat launching area, unable to confirm source.	29
13712	24/07/02 12:27	White substance observed in river, Melling Bridge, Lower Hutt.	White foam observed in river on investigation, unable to locate source.	70
13713	25/07/02 09:24	Odour from nearby printers, Waikanae, Kapiti Coast.	No odour detected on investigation.	73

13714	25/07/02 12:07	Petrol spill in building, Alicetown, Lower Hutt.	Petrol contained and removed by Fireservice and DGO HCC, no discharge of contaminants to stormwater.	43
13720	25/07/02 14:00	Leachate from historical tip entering estuary, Otaki, Kapiti Coast.	Leachate not observed on investigation, Contaminated Sites Officer to follow up.	5565
13715	26/07/02 09:45	Bright green discharge to coastal water, Balena Bay, Wellington.	Unable to locate on investigation.	20
13716	26/07/02 13:15	Odour from nearby market garden, Raumati South, Kapiti Coast.	Odour traced to manure spreading operation on farmland, under investigation.	63
13717	26/07/02 16:46	Notification of dye testing, Petone, Lower Hutt.	Log only.	0
13718	27/07/02 09:39	Pipe from diesel storage tank broken and discharging, Plimmerton, Porirua.	Discharge contained within site, diesel recovered where possible and contaminated soil removed. Under investigation.	44
13725	29/07/02 21:20	Diesel odour, possibly coming from adjacent stream, Happy Valley, Wellington.	Checked main stream channel, stream mouth and tributaries. Slight diesel odour at stream mouth, however rest of stream was clear. Unable to determine source.	30
13726	30/07/02 10:00	Odour from nearby industrial area, Rongotai, Wellington.	Odour detected but not able confirm source.	30
13737	30/07/02 10:20	Noise from ships loading disturbing sleep, Wadestown, Wellington.	Under Investigation.	0
13736	31/07/02 08:30	Oil being dumped down stormwater, Elsdon, Porirua.	Under Investigation.	60
13729	31/07/02 14:42	Odour from adjacent spray painters, Petone, Lower Hutt.	No odour present on investigation. Company proposed improving the outlet chimney to reduce the potential for future odour problems.	33

13727	31/07/02 16:50	Two rusting tanks of oil located adjacent to a stream, Newtown, Wellington.	Two full rusting drums of oil found on ex-industrial site. Under investigation.	1120
13739	01/08/02 08:00	Petrol spill from car fuel tank, Strathmore, Wellington.	Car fuel tank split by steel plate on road. WCC contacted and cleaned road and removed remaining petrol from stormwater sump. No discharge to the coast found.	30
13730	01/08/02 10:10	Diesel spilt on road at Totara Park roundabout, Upper Hutt.	Upper Hutt City Council contacted and arranged spill to be mopped up.	0
13740	01/08/02 11:30	Orange discharge from drain at Hataitai Park, Wellington.	Under Investigation.	0
13723	01/08/02 12:00	Odour from nearby asphalt plant, Tawa, Wellington.	Logged only at the complainants request.	0
13722	01/08/02 12:45	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.	0
13724	01/08/02 13:33	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.	0
13728	01/08/02 16:50	Bunded oil collection area full to overflowing, Evans Bay Marina, Wellington.	Wellington City Council organised to have bunded area cleaned out.	1090
13734	02/08/02 11:15	Smoke from industrial site, Seaview, Lower Hutt.	Log only. Complaint received several days after incident had occurred.	0
13732	02/08/02 11:57	Fire Service discharged wastewater onto adjacent park and into stormwater drain after training exercise, Newlands, Wellington.	Under Investigation.	0
13738	02/08/02 12:27	Clothing from clothing bin dumped down stream bank, Kelson, Lower Hutt.	Contacted clothing recycling companies and organised collection.	213

13733	02/08/02 12:45	Forklift pierced fuel tank of a delivery truck resulting in a discharge of diesel to stormwater, Petone, Lower Hutt.	Remaining fuel removed from stormwater drain by sump truck, yard area cleaned with absorbents and sweeper truck. Diesel plume found off Petone foreshore, HCC put up warning signs on beach.	30
13741	02/08/02 22:40	Petrol in stormwater sump from ruptured fuel tank, Jervois Quay, Wellington.	Minor amount of petrol in stormwater sump. Contents removed and disposed of appropriately.	10
13742	03/08/02 09:00	Yellow substance located on footpath, Island Bay, Wellington.	Occurs each year from August - October, pollen from pine trees.	5
13758	05/08/02 08:30	Odour from nearby screen printer, Waikanae.	Log only as requested by complainant.	0
13743	05/08/02 12:53	Discolouration of stream, Churton Park , Porirua.	Paint waste found in stormwater sump. Contents removed by WCC.	17
13744	05/08/02 14:35	Discolouration of stream, Churton Park , Porirua.	Paint waste found in stormwater sump. Contents removed by WCC.	0
13747	05/08/02 17:43	Bike in stream, Silverstream, Upper Hutt.	Passed to Upper Hutt City Council.	0
13760	06/08/02 13:39	Odour from nearby screen printer, Waikanae.	Log only as requested by complainant.	0
13735	07/08/02 09:00	Odour from nearby Landfill, Silverstream.	Odour not detected beyond the boundary of the landfill site.	45
13751	07/08/02 23:20	Odour from nearby asphalt plant Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.	10
13746	08/08/02 09:15	Odour from nearby asphalt plant, Tawa, Wellington.	Odour detected, but was not considered offensive or objectionable.	34
13745	08/08/02 09:20	Odour from nearby asphalt plant, Tawa, Wellington.	Odour detected, but was not considered offensive or objectionable.	29

13748	08/08/02 11:48	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.	0
13749	08/08/02 13:05	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.	0
13752	08/08/02 14:21	Brown substance in stream, Camborne Porirua.	Natural occurrence of iron in waterway.	0
13753	09/08/02 08:30	Silt being discharged into Bradeys Bay, Pauatahanui, Porirua.	Under Investigation.	85
13755	09/08/02 08:30	Green dye on road, Oriental Parade, Wellington.	Dye removed from road by Wellington City Council.	15
13757	09/08/02 11:00	Silt being washed into Pauatahanui Inlet from Camborne Walkway, Porirua.	Not observed upon investigation.	20
13754	10/08/02 10:38	Ammonia gas discharged from metal works, Gracefield, Lower Hutt.	Discharge stopped by Fire Service, source removed to waste facility.	52
13756	10/08/02 10:54	Dead stock on foreshore, Pauatahanui Inlet, Porirua	Passed to PCC under MOU.	0